

BETTER WORK VIET NAM

► COMPLIANCE ASSESSMENT TOOL

Updated 31 December 2023



Cluster	Compliance	Questions	Citation/Reference
	Point		
Key strengths	Key strengths	Was the assessor's access to the enterprise unreasonably	
and process	and process	restricted? [public reporting issue]	
integrity	integrity	restricted: [public reporting issue]	
Key strengths	Key strengths		
and process	and process	How many person days were spent on the assessment visit?	
integrity	integrity		
Key strengths	Key strengths		
and process	and process	Were documents provided in a timely manner?	
integrity	integrity	were documents provided in a timely mainler:	
Key strengths	Key strengths		
and process	and process	Provide the titles of the management staff interviewed	
integrity	integrity		
Key strengths	Key strengths	How many workers/ union executive committee members/ union	
and process	land process	group leaders were interviewed?	
integrity	integrity	group leaders were interviewed:	
Key strengths	Key strengths	Briefly describe the interviews with workers, union executive	
and process	and process	·	
integrity	integrity	committee members, and union group leaders	
Key strengths	Key strengths		
and process	and process	Any significant issues not addressed elsewhere in the report	
integrity	integrity		

Cluster	Compliance Point	Questions	Citation/Reference
Learning	Learning	Has management consulted with elected worker representatives, including trade unions (if present) in determining the training to be offered to workers and their representatives? [pre-stage 2 question]	

Compensation Wages/ Picce Mayer Maye	Cluster	Compliance	Questions	Citation/Reference
Compensation Wages/ Piece Rate Wages Minimum Compensation Wages Minimum Compensation Wages Minimum Compensation Wages Compensation Wages Compensation Wages Compensation Premium Pay Wages Rate Wages Minimum Rate Wages Wages Rate Wages Minimum Rate Wages Wages Rate Wages Minimum Rate Wages Rate Wages Rate Wages Minimum Rate Wages Ra				
State Wates Ammunia Compensation Wages/ Piece Base Wages Ammunia Compensation Overtime Wages Overtime Wages Compensation Overtime Wages Information, Use and Deduction of Wages Wages Information, Use and Deduction of Wages Compensation Overtime Wages Overtime Wages Overtime Wages Compensation Overtime Wages Compensation Overtime Wages Overtime Wages Information, Use and Deduction of Wages Overtime Wages Information, Use and Deduction of Wages Compensation Overtime Wages Overtime Wages Overtime Wages Information, Use and Deduction of Wages Overtime Wages Information, Use and Deduction of Wages Overtime Wages Information, Use and Deduction o	Compensation	Wages/ Piece	ordinary hours of work to regular full time workers who perform	
Compensation Mages / Piece Nate Wages / Piece Nate Vages / Piece Nate				
Compensation Minimum Mages / Piece Rate Wages Does the employer pay at least 85% of the wage paid to other wages / Piece Rate Wages Porting worker's necessarily Piece Rate Wages Piece Rate Wages Porting worker's necessarily Piece Rate Wages Porting Wages Piece Rate Wages Porting Wages Piece Rate	•	Wages/ Piece	hours of work when their piece rate earnings exceed minimum	
Compensation Minimum wages Percent Wages Formation State Wages Percent Percent Wages Percent Wages Percent Wages Percent Wages Percent Percent Wages Percent Wages Percent Wages Percent Wages Percent Percent Wages Percent Wages Percent Wages Percent Wages Percent P	Compensation	Minimum Wages/ Piece	Does the employer pay apprentices the wage agreed to by the	Labour Code, Art. 61(5)
Compensation Overtime Wages Does the employer pay workers incorrectly for all ordinary overtime hours worked? Compensation Overtime Wages Does the employer pay workers correctly for all ordinary overtime hours worked? Compensation Overtime Wages Does the employer pay workers correctly for all overtime hours worked? Compensation Overtime Wages Overtime Premium Pay Overtime Wages Overtime Premium Pay Overtime Wages Overtime pay workers correctly for all overtime hours of the Arts (15/2020/ND-CP, Art. 55 (15/2020/	Compensation	Minimum Wages/ Piece	workers for the same job for ordinary hours of work to	Labour Code, Art. 26
Compensation Overtime Wages Compensation Overtime Mages Co		Overtime Wages	Parenting question:	
Compensation Overtime Wages worked an night? Overtime Wages worked on weekly rest days? Overtime Wages worked worked on weekly rest days? Overtime Wages worked on weekly rest days? Overtime Wages worked worked on weekly rest days? Overtime Wages worked worked on weekly rest days? Overtime Wages worked on weekly rest days? Over worked on weekly rest days? Over the worked worked on weekly rest days? Over the worked worked on weekly rest days? Over the worked on weekly rest days? Over the worked worked on weekly rest days. Over the worked on weekly rest days. Over the worked worked on weekly rest days. Over the worked worked on weekly rest days. Over the worked	Compensation	_		Art. 55(1, 2)
Compensation Overtime Wages	Compensation	()vertime Wagesi	worked at night?	CP, Art. 57
Compensation Overtime Wages worked on public holidays? Compensation Premium Pay Does the employer pay workers correctly for regular working hours worked an inght? Compensation Premium Pay Does the factory incorporate all required allowances and additional payments into the calculation of wage-based benefits (e.g. social insurance payments, overtime, paid leave, etc.)? Compensation Method of Payment Wage Does the employer pay wages on time and pay interest in case of late payment? Compensation Use and Deduction of Wages Wage Information, Use and Deduction of Wages Information, Use In	Compensation	Overtime Wages	· · · · · ·	
Compensation Premium Pay hours worked at night? Compensation Premium Pay Does the factory incorporate all required allowances and additional payments into the calculation of wage-based benefits (e.g. social insurance payments, overtime, paid leave, etc.)? Compensation Method of Payment Wage Information, Use and Deduction of Wages Wages Wage Information, Use and Deduction of Wages Wage Information, Use and Deduction of Wages Wage Information, Use and Deduction of Wages Wages Wage Information, Use and Deduction of Wages Wages Wages Information, Use and Deduction of Wages Wages Information, Use and Deduction of Wages Wages Information, Use and Deduction of Wages Wages Information, Use and Deduction of Wages Wages Information, Use and Deduction of Use Information, Use Information, Use Information, Use Information, Use Information, Use Information, Use In	Compensation	Overtime Wages	Does the employer pay workers correctly for all overtime hours	Labour Code Arts, 98(1)(c), 106; Decree
Compensation Premium Pay additional payments into the calculation of wage-based benefits (e.g. social Insurance payments, overtime, paid leave, etc.)? Compensation Method of Payment Wage Information, Use and Deduction of Wages Wages Wage Information, Use and Deduction of Wages Wages Wages Wages Wages Information, Use and Deduction of Wages Wages Wages Information, Use and Deduction of Wages Wage	Compensation	Premium Pay		Labour Code Arts, 98(2), 106
Compensation Paid leave Compensation Paid leave Compensation Compensation Paid leave Compensation Compensation Compensation Paid leave Compensation Compensation Compensation Paid leave Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Does the employer pay workers correctly for personal leave? Labour Code, Art. 113; Decree 145/2020/ND-CP, Arts. 65-67 Labour Code, Art. 132 (2014), Arts. 25-29, 33, 39, 41; Circular 59/2015/TT-BLDTBXH, Arts. 4-7 Labour Code, Art. 132(1), 38, 39, Gender Equality Law (2004), Arts. 32; Circular 59/2015/TT-BLDTBXH, Arts. 4-7 Labour Code, Art. 131(2), 28, 39, Gender Equality Law (2006), Arts. 32; Circular 59/2015/TT-BLDTBXH, Arts. 4-7 Labour Code, Art. 131(4), Decree 145/2020/ND-CP Arts. 32, 39(1)(a, b) Arts. 32, 39(1)	Compensation		additional payments into the calculation of wage-based benefits	Labour Code, Art. 90(1); Decree 145/2020/ND-CP, Art. 55(1)(a); Circular 10/2020/TT-BLDTBXH, Art. 3(5)
Compensation Paid leave Compensation Paid leave Compensation Compensation Paid leave Does the employer pay workers for legally mandated paid public holidays? Does the employer pay workers for legally mandated paid public holidays? Does the employer pay workers for legally required annual leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers correctly for personal leave? Compensation Compensation Paid leave Does the employer pay workers correctly for personal leave? Compensation Paid leave Does the employer pay workers for one hour breastfeeding break. Atts. 33(3)(a, b) Arts. 33(3)(a, b) Arts. 33(3)(a, b) Arts. 32(3)(a, b)	Compensation			Labour Code, Art. 96, 97
Wage Information, Use and Deduction of Wages Does the employer properly inform workers about wage payments and deductions? Use and Deduction of Wages Parenting question: Does the employer pay workers incorrectly for any types of Paid leave Does the employer pay workers for legally mandated paid public holidays? Labour Code, Art. 112 Labour Code, Art. 113; Decree 145/2020/ND-CP, Arts. 65-67 Labour Code, Art. 115 Does the employer pay workers correctly for personal leave? Labour Code, Art. 115 Does the employer pay workers correctly for personal leave? Labour Code, Art. 115 Social Insurance Law (2014), Arts. 25-29, 33, 39, 41; Cruclar 59/2015/TT-BLDTBXH, Arts. 4-7 Labour Code, Art. 33; Circular 59/2015/TT-BLDTBXH, Art. 12[1] Does the employer pay workers receive correct payment when they take Insurance Law (2014), Arts. 32, 39(1(a, b) Does the employer pay workers for one bour breastfeeding break Labour Code, Art. 137(At Decree 145/2020/ND-CP) Arts. 32, 39, 39(1(a, b) Does the employer pay workers for one bour breastfeeding break Labour Code, Art. 137(At Decree 145/2020/ND-CP) Does the employer pay workers for one bour breastfeeding break Labour Code, Art. 137(At Decree 145/2020/ND-CP) Does the employer pay workers for one bour breastfeeding break Labour Code, Art. 137(At Decree 145/2020/ND-CP) Does the employer pay workers for one bour breastfeeding break Labour Code, Art. 137(At Decree 145/2020/ND-CP) Does the employer pay workers for one bour breastfeeding break Labour Code, Art. 137(At Decree 145/2020/ND-CP) Does the employer pay workers for one bour breastfeeding break Labour Code, Art. 137(At Decree 145/2020/ND-CP) Does the employer pay workers for one bour breastfeeding break Labour Co	Compensation	Wage Information, Use and Deduction of	Does the employer comply with national laws regarding wage	Labour Code, Arts. 94(2), 102, 129
Information, Use and Deduction of Wages		Wage Information, Use and Deduction of	Does the employer keep only one accurate payroll record?	Law on Accounting, Arts. 4(1), 6(3), 14(1), 27(3)
Paid leave Compensation Paid leave Do workers receive correct payment during sick leave and other types of leave that are covered by social insurance? Compensation Paid leave Do entitled workers receive full average monthly wages and maternity allowance of two month's minimum wage? Do pregnant workers receive correct payment when they take time off for prenatal care? Do pregnant workers receive correct payment when they take time off for prenatal care? Paid leave Do pregnant workers receive correct payment when they take time off for prenatal care? Paid leave Do pregnant workers receive correct payment when they take time off for prenatal care? Arts. 32, 39(1)(a, b) Pages the employer pay workers for one bour breastfeeding break labour Code, Art. 137(4): Percee 145/2020/ND-CP		Information, Use and Deduction of		Labour Code, Art. 95(3)
CompensationPaid leaveDoes the employer pay workers for legally mandated paid public holidays?Labour Code, Art. 112CompensationPaid leaveDoes the employer pay workers correctly for legally required annual leave?Labour Code, Art. 113; Decree 145/2020/ND-CP, Arts. 65-67CompensationPaid leaveDoes the employer pay workers correctly for personal leave?Labour Code, Art. 115CompensationPaid leaveDo workers receive correct payment during sick leave and other types of leave that are covered by social insurance?Social Insurance Law (2014), Arts. 25-29, 33, 39, 41; Circular 59/2015/TT-BLDTBXH, Arts. 4-7CompensationDo entitled workers receive full average monthly wages and maternity allowance of two month's minimum wage?(2014), Arts. 31(2), 38, 39; Gender Equality Law (2006), Art. 32; Circular 59/2015/TT-BLDTBXH, Art. 12(1)CompensationPaid leaveDo pregnant workers receive correct payment when they take time off for prenatal care?Labour Code, Art. 141; Social Insurance Law (2014), Arts. 32, 39(1)(a, b)Does the employer pay workers for one hour breastfeeding breakLabour Code, Art. 137(4): Decree 145/2020/ND-CP	Compensation		Does the employer pay any workers incorrectly for any types of	
Compensation Paid leave annual leave? Arts. 65-67 Compensation Paid leave Does the employer pay workers correctly for personal leave? Labour Code, Art. 115 Compensation Paid leave Do workers receive correct payment during sick leave and other types of leave that are covered by social insurance? Circular 59/2015/TT-BLDTBXH, Arts. 4-7 Labour Code, Art. 139(2); Social Insurance Law (2014), Arts. 31(2), 38, 39; Gender Equality Law (2006), Art. 32; Circular 59/2015/TT-BLDTBXH, Art. 12(1) Compensation Paid leave Do pregnant workers receive correct payment when they take time off for prenatal care? Arts. 32, 39(1)(a, b) Does the employer pay workers for one hour breastfeeding break Labour Code, Art. 137(4); Decree 145/2020/ND-CP	Compensation	Paid leave	Does the employer pay workers for legally mandated paid public holidays?	·
Compensation Paid leave Paid	Compensation	Paid leave		
Compensation Paid leave types of leave that are covered by social insurance? Circular 59/2015/TT-BLDTBXH, Arts. 4-7 Labour Code, Art. 139(2); Social Insurance Law (2014), Arts. 31(2), 38, 39; Gender Equality Law (2006), Art. 32; Circular 59/2015/TT-BLDTBXH, Art. 12(1) Do pregnant workers receive correct payment when they take time off for prenatal care? Does the employer pay workers for one hour breastfeeding break Labour Code, Art. 141; Social Insurance Law (2014), Arts. 32, 39(1)(a, b) Does the employer pay workers for one hour breastfeeding break Labour Code, Art. 137(4): Decree 145/2020/ND-CP	Compensation	Paid leave		
Compensation Paid leave Do entitled workers receive full average monthly wages and maternity allowance of two month's minimum wage? Compensation Paid leave Do entitled workers receive full average monthly wages and (2014), Arts. 31(2), 38, 39; Gender Equality Law (2006), Art. 32; Circular 59/2015/TT-BLDTBXH, Art. 12(1) Do pregnant workers receive correct payment when they take time off for prenatal care? Do pregnant workers receive correct payment when they take time off for prenatal care? Do pregnant workers receive full average monthly wages and (2014), Arts. 31(2), 38, 39; Gender Equality Law (2006), Art. 32; Circular 59/2015/TT-BLDTBXH, Art. 12(1) Labour Code, Art. 141; Social Insurance Law (2014), Arts. 32, 39(1)(a, b)	Compensation	שעבפו חובעו		Circular 59/2015/TT-BLDTBXH, Arts. 4-7
Compensation Paid leave Do pregnant workers receive correct payment when they take Labour Code, Art. 141; Social Insurance Law (2014), Arts. 32, 39(1)(a, b) Does the employer pay workers for one hour breastfeeding break Labour Code, Art. 141; Social Insurance Law (2014), Arts. 32, 39(1)(a, b)	Compensation	Paid leave		(2014), Arts. 31(2), 38, 39; Gender Equality Law (2006), Art. 32; Circular 59/2015/TT-BLDTBXH, Art.
Does the employer pay workers for one hour breastfeeding break. Labour Code Art. 137(4): Decree 145/2020/ND-CP	Compensation	Paid leave	time off for prenatal care?	Labour Code, Art. 141; Social Insurance Law (2014),
per day? Art. 80	Compensation	Paid leave	Does the employer pay workers for one hour breastfeeding break	Labour Code, Art. 137(4); Decree 145/2020/ND-CP,

Compensation	Paid leave	Inazardous work for the 1 hour of reduced regular working time 1	Labour Code, Art. 137(2); Decree 145/2020/ND-CP, Art. 80
Compensation	i Paid leave	day during their periods?	Labour Code, Art. 137(4); Decree 145/2020/ND-CP, Art. 80
Compensation	Paid leave	Does the employer pay for paternity leave when required?	Social Insurance Law (2014), Arts. 34(2, 4-6), 39; Gender Equality Law (2006), Art. 32; Circular 59/2015/TT-BLDTBXH, Art. 10(2), Circular 06/2021/TT-BLDTBXH
Compensation	IPaid leave	Does the employer nay workers during work stonnages as required	
Compensation	Social Security and Other	Does the employer collect and forward workers' contributions and pay the legally required employer contributions to social, health and unemployment insurance funds on time?	Labour Code, Art. 6(2)(d); Social Insurance Law, Arts. 2(1)(a, b), 21, 39(2), 85, 86(1)(a, c); Adjusted Law on Health Insurance, Art. 1(6, 7); Employment Law, Arts. 43, 57; OSH Law, Art. 44(1); Decree 146/2018/ND-CP, Art. 7(1)(a); Circular 59/2015/TT-BLDTBXH, Art. 12(1)(c); Decree 58/2020/ND-CP, Art. 4(1)
Compensation	and Other	Does the employer pay workers who are not covered by compulsory social insurance the employer's contribution for social, health and unemployment insurance?	Labour Code, Arts. 6(2)(d), 168(3); Social Insurance Law, Arts. 2(1)(a, b), 2(3), 21, 86(1)(a, c), 123(9), 124(1); Adjusted Law on Health Insurance, Art. 1(6, 7); Employment Law, Arts. 43, 57; OSH Law, Art. 44(1); Decree 146/2018/ND-CP, Art. 7(1)(a)
Compensation	and Other Benefits		OSH Law, Arts. 38, 39; Cicular 28/2021/TT-BLDTBXH, Arts. 5 (2b), 7
Compensation	Social Security and Other Benefits	leave to the social insurance agency within 10 days?	Social Insurance Law (2014), Arts. 102, 103
Compensation	Termination	Parenting question: Does the employer fail to comply with any requirements when terminating or dismissing workers (valid reasons, workers' opportunity to defend, prior notice, termination payments, unused annual leave, and/or reinstatement orders)?	
Compensation	Termination	Does the employer comply with requirements regarding severance pay and job-loss allowance?	Labour Code, Arts. 34, 42, 46, 47; Decree 145/2020/ND-CP, Art. 8; Decree 28/2015/ND-CP, Art.
Compensation	Hermination	Does the employer compensate workers for unused paid annual	Labour Code, Art. 113; Decree 145/2020/ND-CP, Arts. 66, 67
Compensation	Termination	days worked and other termination benefits required by law?	Labour Code, Art. 48
Compensation	I Lermination I	Does the employer settle all the payments within 14 working days after termination of the labour contract?	Labour Code, Art. 48(1)

Cluster	Compliance point	Questions	Citation/Reference
Contracts and Human resources	Information	How many total workers are employed by the factory?	
Contracts and Human resources	Information	How many of the workers are men?	
Contracts and Human resources	Information	How many regular workers are employed by the factory?	
Contracts and Human resources	Information	How many of the regular workers are men?	
Contracts and Human resources	Information	How many probationary workers are employed by the factory?	
Contracts and Human resources	Information	How many of the probationary workers are men?	
Contracts and Human resources	Information	How many training/apprentice workers are employed by the factory?	
Contracts and Human resources	Information	How many training/apprentice workers are men?	
Contracts and Human resources	Information	How many temporary workers are employed by the factory?	
Contracts and Human resources	Information	How many of the temporary workers are men?	
Contracts and Human resources	Information	How many of the total workforce are migrant workers?	
Contracts and Human resources	Information	How many of the migrant workers are men?	
Contracts and Human resources	Information	How many supervisors are employed by the factory?	
Contracts and Human resources	Information	How many of the supervisors are men?	
Contracts and Human resources	Information	How many workers have indefinite labour contracts?	
Contracts and Human resources	Information	How many male workers have indefinite labour contracts?	
Contracts and Human resources	Information	How many workers with disabilities are employed by the factory?	
Contracts and Human resources	Information	How many of the workers with disabilities are men?	
Contracts and Human resources	Information	Does the factory use any homeworkers? If so, please provide details.	
Contracts and Human resources	Information	Does the factory use subcontractors to complete all or part of the production process? If yes, please provide the name of those subcontractor(s).	
Contracts and Human resources	Information	Does the factory use contractors to provide services at the factory that are not part of the production process? If yes, please provide the name of those contractor(s).	

Contracts and			
Human resources	Information	Does the factory have a valid business license?	
Contracts and		Has the factory received any notices of non-compliance from the	
Human	Information	labour ministry during the last 12 months?	
resources Contracts and		dood minot y daming the last as a second	
Human	_	Is there an adequate HR policy that is signed by top management	
resources	system	with a clear commitment to meet all legal requirements?	
Contracts and	Mangement		
Human	system	Does the employer have an adequate recruitment procedure?	
resources Contracts and	3,500		
Human	_	Does the employer have adequate disciplinary and termination	
resources	system	procedures?	
Contracts and	Mangement	Does the employer have adequate grievance handling and dispute	
Human	system	resolution procedures?	
resources	3,500	Does the employer adequately assign accountability to	
Contracts and Human	Mangement	management for following factory policies and procedures relating	
resources	system	to HR management and performance?	
Contracts and	Management		
Human	_	Does the employer adequately communicate and implement HR policies and procedures?	
resources	System	'	
Contracts and	Mangement	Does the employer adequately investigate performance under HR	
Human resources	system	policies and procedures to identify weaknesses and make necessary adjustments?	
Contracts and		Did workers freely choose their representatives on the PICC, and	
Human		do workers know who their representatives are? [pre-stage 2	
resources		question]	
Contracts and		Has there been any retaliation against worker representatives due	
Human	Intormation	to their activity on the PICC? [pre-stage 2 question]	
resources		Where there is a union in the factory, does management maintain	
Contracts and		open communication channels with trade unions, and do trade	
Human	Information	union representatives have the opportunity to join the PICC? [pre-	
resources		stage 2 question]	
Contracts and		Is the PICC used as an alternative to a trade union? [pre-stage 2	
Human	Information	question]	
resources Contracts and		in the standard at the same as a find dialogue	
Contracts and		Was the grievance mechanism developed through social dialogue	
Human resources		between workers/ unions and managers, and are workers aware of the grievance mechanism in the factory? [pre-stage 2 question]	
		the grievalice mechanism in the factory: [pre stage 2 question]	
Contracts and Human			
resources	Employment	Do the employment contracts specify the terms and conditions of	
Contracts and	1 1	employment?	
Human			
resources		<u> </u>	
Contracts and	Employment	Do the contracts comply with the labour law, collective agreement	
Human		and work rules?	
resources Contracts and			
Human		Do workers understand the terms and conditions of employment?	
resources	Contracts		
Contracts and	Employment	Do all persons who perform work for the factory, both on the	
Human		premises and offsite, have a contract?	Labour Code, Arts. 3(1), 13, 14
resources Contracts and			
Human	Employment	Do the internal work rules comply with national law?	Labour Code, Arts. 118(2), 119(2), 121; Decree
resources	Contracts		145/2020/ND-CP, Art. 69(2)
Contracts and	Contracting	Does the employer comply with limits on the period of	
	CUITTI GCTTO		Labour Code, Arts. 24(3), 25
Human	Procedures	employment for probationary workers?	
Human resources	Procedures	employment for probationary workers?	

iiHuman i	Contracting Procedures		Labour Code, Arts. 20(2)(c), 22(2), 149(1), 151(2), 177(4)
IHuman	_	Does the employer comply with national law concerning dispatched workers at the workplace?	Labour Code, Arts. 52, 53; Decree 145/2020/ND-CP
resources	_	Does the employer comply with requirements for temporary transfers of workers to new work?	Labour Code, Art. 29
uhuman	Contracting Procedures		Labour Code, Arts. 60(2), 61, 62; Decree 139/2006/ND-CP, Arts. 10(3), 16, 17; Law on Vocational Education, Arts. 33, 39
IHuman I	Contracting	Have you found non-compliance with legal requirements for compensation, contracts, OSH, and/or working time pertaining to non-production workers and/or sub-contracted workers?	
Contracts and Human resources	Termination	Parenting question: Does the employer fail to comply with any requirements when terminating or dismissing workers (valid reasons, workers' opportunity to defend, prior notice, termination payments, unused annual leave, and/or reinstatement orders)?	
Contracts and Human resources	Termination		Labour Code, Arts. 3(8), 8, 36, 37, 137(3), 175(1), 208(4)
Contracts and Human resources	LIERMINATION	Does the employer dismiss workers for reasons that are not allowed by law?	Labour Code, Arts. 125, 137
Contracts and Human resources	Lermination		Labour Code, Art. 122(1); Decree 145/2020/ND-CP, Art. 70
Contracts and Human resources	Termination		Labour Code, Art. 36(2, 3), 45(1)
Contracts and Human resources		Does the employer comply with legal requirements before reducing the size of the workforce or suspending workers' contracts due to changes in structure, technology or economic reasons?	Labour Code, Arts. 42, 44
Human	Dialogue, Discipline and	Do disciplinary measures comply with legal requirements?	Labour Code, Arts. 122, 124; Decree 145/2020/ND- CP, Art. 70
Contracts and Human resources	Termination	Have any workers been bullied, harassed or subject to humiliating treatment?	Labour Code, Arts. 6(2)(a), 8(2, 3)
Human resources	Discipline and Disputes	with legal requirements?	Labour Code, Arts. 180, 182, 188-197; Decree 145/2020/ND-CP, Art. 86(1)(c)
	Dialogue,		Labour Code, Arts. 63, 64;
	Discipline and Dialogue,	requirement? Has the employer communicated and disseminated laws and	Decree 145/2020/ND-CP, Arts. 37-41, 48
Human	Discipline and		Decree 145/2020/ND-CP, Art. 86(1)

Cluster	Compliance Point	Questions	Citation/Reference
Working time	Regular Hours	Do regular working hours exceed 10 hours per day, or 48 hours per week?	Labour Code, Art. 105
Working time	Regular Hours	Does the employer comply with shift work requirements?	Labour Code, Art. 109(1), 110; Decree 145/2020/ND- CP, Art. 63, 64
Working time	Regular Hours	Do the working time records reflect the hours actually worked?	Civil Code (2015), Art. 3(3); Law on Accounting (2015), Arts. 3(8), 5(3), 13(1), 26(3); Decree 145/2020/ND-CP, Art. 58(6), (9).
Working time	Regular Hours	Does the employer comply with daily break periods?	Labour Code, Art. 109; Decree 145/2020/ND-CP, Arts. 63, 64
Working time	Regular Hours	Does the employer give workers at least one day off per week? (conditional mandatory)	Labour Code, Art. 111
Working time	Overtime	Does the employer comply with daily limits on overtime hours worked?	Labour Code, Art. 107; Decree 145/2020/ND-CP, Art. 60
Working time	Overtime	Does the employer comply with monthly limits on overtime hours worked?	Labour Code, Art. 107; Decree 145/2020/ND-CP, Art. 60, Art 80(3)
Working time	Overtime	Does the employer comply with yearly limits on overtime hours worked?	Labour Code, Art. 107; Decree 145/2020/ND-CP, Art. 60, Art 80(3)
Working time	Overtime	Is overtime work voluntary?	Labour Code, Arts. 107, 108; Decree 145/2020/ND- CP, Art. 59
Working time		Parenting question: Does the employer fail to provide workers time off for any required breaks or types of leave?	
Working time	Leave	Does the employer provide required annual leave to workers?	Labour Code, Arts.113, 114; Decree 145/2020/ND-CP, Arts. 65, 66.
Working time	Leave	Does the employer provide required leave for personal reasons?	Labour Code, Art. 115
Working time	Leave	Does the employer comply with the entitlement to sick leave and other types of leave that are covered by social insurance?	Social Insurance Law, Arts. 25-27, 29, 33, 34, 37, 41
Working time	Leave	Are pregnant workers provided with time off for prenatal visits?	Social Insurance Law, Art. 32
Working time	Leave	Does the employer comply with the entitlement to maternity leave?	
Working time	Leave	Does the employer provide required time off for breastfeeding breaks?	Labour Code, Art. 137(1, 4); Decree 145/2020/ND-CP, Art. 80
Working time	Leave	Does the employer allow workers to take 30 minutes rest during their period?	Labour Code, Art. 137; Decree 145/2020/ND-CP, Art. 80
Working time	Leave	Does the employer comply with the entitlement to paternity leave?	Social Insurance Law, Art. 34

Cluster	Compliance Point	Questions	Citation/Reference
OSH	Management System	Is there an adequate OSH Policy that is signed by top management?	
OSH	Management System	Is there an adequate emergency preparedness procedure?	
OSH	Management System	Is there an adequate hazard/risk management and control procedure?	
OSH	Management System	Is there an adequate accident investigation procedure?	
OSH	Management System	Does the employer adequately assign accountability to management for carrying out OSH responsibilities?	
OSH	Management System	Does the employer adequately communicate and implement OSH policies and procedures?	
OSH	Management System	Does the employer adequately investigate, monitor and measure OSH issues to identify root causes and make necessary adjustments to prevent recurrence?	
OSH	Information	How many work-related accidents have there been in the factory in the last 12 months?	
OSH	Information	Does the employer have legally required construction/building permits?	Construction Law (2014), Arts. 12(4), 89; Amended Construction Law (2020), Art. 1, item 30 (e, g); TCVN 9381:2012; Decree 06/2021/ND-CP, Arts. 23(3), 26, 40
OSH	Information	Does the employer develop an OSH plan annually?	Labour Code, Art. 132; OSH Law, Art. 76
OSH	Information	Does the employer conduct risk assessment?	OSH Law, Arts. 16(4), 18, 77; Decree 39/2016/ND-CP, Arts. 3-7; Circular 07/2016/TT-BLDTBXH, Arts. 3-7
OSH	Information	Does the employer regularly inspect and maintain machines, equipment, buildings and stores?	OSH Law, Arts. 16(5), 18, 77; Decree 39/2016/ND-CP, Arts. 3-7; Circular 07/2016/TT-BLDTBXH, Art. 9(3)
ОЅН	Information	Does the employer inspect and measure the environmental conditions in the workplace on an annual basis?	OSH Law, Arts. 16(1), 18(2), 24; Decree 44/2016/ND-CP, Arts. 34(4), 35-38; Circular 24/2022/TT-BLDTBXH; Arts. 3, 4, 6(1); Circular 19/2016/TT-BYT, Arts. 1, 2
OSH	Information	Has the employer set up a properly functioning Unit in charge of OSH and/or OSH Council?	OSH Law, Arts. 14(1), 72, 75; Decree 39/2016/ND-CP, Arts. 36, 38; Decree 44/2016/ND-CP, Arts. 17(2), 18(2),
OSH	Information	Has the employer set up a properly functioning OSH collaborators network?	OSH Law, Arts. 14(1), 74; Decree 44/2016/ND-CP, Arts. 17(6), 18(6), 21(1), 24(1), 25, Decree 140/2018/ND-CP, Art. 1(5)
ОЅН	Information	Does the employer keep updated records of work-related accidents and diseases?	OSH Law, Arts. 34-36; Decree 39/2016/ND-CP, Arts. 9, 10, 13, 16, 18, 24(1); Circular 07/2016/TT-BLDTBXH, Arts. 10, 11; Circular 13/2020/TT-BLDTBXH, Arts. 3 (1)(a), 4(1)
OSH	Chemicals and Hazardous Substances	Parenting questions: Does the employer fail to comply with any requirements regarding chemicals and hazardous substances?	Law on Chemicals, Art. 4(4, 5)
OSH	Chemicals and Hazardous Substances	Does the employer keep an inventory of hazardous chemicals used in the workplace?	Law on Chemicals, Art. 53
OSH	Chemicals and Hazardous Substances	Are chemicals and hazardous substances properly labelled?	Law on Chemicals, Art. 27; Decree 113/2017/ND-CP, Art. 5(3)(b); Circular 32/2017/TT-BCT, Art. 6(3), Appendix 8; Circular 17/2022/TT-BCT, Art. 1(4)(a)
OSH	Chemicals and Hazardous Substances	Are chemicals and hazardous substances properly stored?	Law on Chemicals, Arts. 21, 34; Decree 113/2017/ND-CP, Arts. 4, 6; Circular 48/2020/TT-BCT; QCVN 05:2020/BCT, Arts. 5, 8
	Chemicals and Hazardous Substances	Does the employer keep chemical safety records for the hazardous chemicals used in the workplace?	Law on Chemicals, Arts. 29-31; Decree 113/2017/ND-CP, Art. 24; Circular 32/2017/TT-BCT, Art. 7, Appendix 9; Circular 17/2022/TT-BCT, Art. 1(5)
OSH	Chemicals and Hazardous Substances	Has the employer taken actions to effectively assess, monitor, prevent and/or limit workers' exposure to hazardous chemicals?	Labour Code, Art. 134; Decree 113/2017/ND-CP; Art. 23(II); Circular 04/2014/TT-BLDTBXH, Art. 5(1), Decree 82/2022/ND-CP, Art. 1(12),(13)
OSH	Chemicals and Hazardous Substances	Has the employer effectively trained workers and supervisors who work with or are responsible for hazardous chemicals?	82/2022/ND-CP, Art. 1(12),(13) Law on Chemicals, Art. 30; Decree 44/2016/ND-CP; Arts. 18(3), 21(1), 25; Decree 140/2018/ND-CP Art 1(5); Decree 113/2017/ND-CP, Section VI; Circular 06/2020/TT-BLDTBXH; Decree 82/2022/ND-CP, Art. 1(16),(17)(a)(b)
OSH	Chemicals and Hazardous Substances	Does the employer provide adequate washing facilities and cleansing materials in the event of exposure to hazardous chemicals?	Circular 19/2016/TT-BYT, Art. 5(2); Circular 48/2020/TT-BCT; QCVN 05:2020/BCT
OSH	Worker Protection	Does the employer force workers to continue working when they have refused to work due to clear imminent and serious danger to their life	OSH Law, Arts. 6(1)(dd), 7(2)(c)
OSH	Worker Protection	or health? Does the employer provide workers with all necessary personal protective clothing and equipment?	OSH Law, Arts. 16(3), 23; Circular 25/2022/TT-BLDTBXH, Arts. 3, 5, 8

OSH	Worker Protection	Are workers effectively trained on occupational health and safety?	OSH Law, Arts. 14(4), 16(7); Decree 44/2016/ND-CP, Arts. 18(4), 21(2, 3),-29, and Appendix IV, Section 4, Decree 140/2018/ND-CP, Art. 1(5), (7), (14)
OSH	Worker Protection	Do workers use the personal protective equipment that is provided?	OSH Law, Arts. 14(4), 16(7); Decree 44/2016/ND-CP, Arts. 17(4), 18(4), 21(2, 3), 22, 29, and Appendix IV, Section 4; Circular 25/2022/TT-BLDTBXH
оѕн	Worker Protection	Does the employer comply with ergonomic requirements?	ILO OSH Recommendation 164(3)(f); Welfare Facilities Recommendation 102(16) (1, 2); Ergonomic Checkpoints: Practical and easy-to-implement solutions for improving safety, health and working conditions, 2d ed. ILO (2010), Checkpoints 6, 9, 54, 58, 59
OSH	Worker Protection	Are proper guards installed and maintained on all dangerous machines and equipment?	Labour Code, Art. 134; OSH Law, Art. 16(2-4)
OSH	Worker Protection	Do workers use the machines and equipment in a safe manner?	OSH Law, Art. 16(2); QCVN: 01-2008/BLDTBXH of Decision 64/2008/QD-BLDTBXH, Art. 5(1)(5), 5(2)(1, 4, 5)
OSH	Worker Protection	Does the employer comply with legal requirements related to machines and equipment subject to strict occupational safety requirements?	OSH Law, Arts. 12(3), 30, 31; Decree 44/2016/ND-CP, Art. 16; Circular 36/2019/TT-BLDTBXH; QCVN: 01-2008/BLDTBXH of Decision 64/2008/QD-BLDTBXH, Arts. 5(1)(2), 6; Decision 2486/QD-BKHCN; TCVN 12728:2019, Art. 6(1)(2)(2); TCVN 6158:1996
OSH	Worker Protection	Does the employer comply with legal requirements related to work subject to strict occupational safety requirements?	OSH Law, Art. 14(2); Decree 44/2016/ND-CP, Arts. 17(3), 18(3), 21(1), 24(2), 25; Circular 36/2019/TT-BLDTBXH; Circular 06/2020/TT-BLDTBXH; QCVN: 01-2008/BLDTBXH of Decision 64/2008/QD-BLDTBXH, Art. 8(1)(3)
OSH	Worker Protection	Are electrical wires, cables, switches, plugs and equipment (e.g. transformer, generator, electrical panel, circuit breakers) properly installed, grounded (for equipment), and maintained?	Law on Fire Prevention and Fire Fighting (2001), Art. 5; Law on Electricity, Art. 57; 11 TCN 19-2006; TCXD 394:2007, Arts. 3(2)(2), 4(1)(5)(1); TCVN 9208:2012, Art. 4(2)
OSH	Worker Protection	Are there appropriate safety warnings posted in the workplace?	Labour Code, Arts. 6(2)(d), 134; OSH Law, Art. 16(6)
OSH	Worker Protection	Are workers protected against falls from heights?	Labour Code, Arts. 6(2)(d), 134; Circular 06/2020/TT-BLDTBXH item 7; QCVN 18: 2021/BXD, Art. 2.7.1.1; QCVN 01:2020/BCT, Art 3(13);
OSH	Working Environment	Parenting question: Is the workplace temperature, ventilation, noise, lighting and/or cleanliness unacceptable?	
OSH	Working Environment	Is the temperature in the workplace acceptable?	Labour Code, Art. 134(1); OSH Law, Art. 16(1); QCVN 26:2016/BYT of Circular 26/2016/TT-BYT
OSH	Working Environment	Is the workplace adequately ventilated?	Labour Code, Art. 134(1); OSH Law, Art. 16(1); QCVN 26:2016/BYT of Circular 26/2016/TT-BYT
OSH	Working Environment	Is the noise level in the workplace acceptable?	Labour Code, Art. 134(1); OSH Law, Art. 16(1); QCVN 24:2016/BYT of Circular 24/2016/TT-BYT
OSH	Working Environment	Is the workplace adequately lit?	Labour Code, Art. 134(1); OSH Law, Art. 16(1); QCVN 22:2016/BYT of Circular 22/2016/TT-BYT
OSH	Working Environment	Is the workplace clean and tidy?	Labour Code, Art. 134(1); OSH Law, Art. 16(1, 2)
OSH	Welfare Facilities	Does the workplace have adequate accessible toilets?	Labour Code, Art. 136(3); OSH Law, Art. 16(1); Circular 19/2016/TT-BYT, Appendix 1; Circular 27/2011/TT-BYT;
OSH	Welfare Facilities	Does the workplace have adequate hand washing taps?	Circular 19/2016/TT-BYT, Appendix1; Circular 25/2017/TT-BYT, Art. 2
OSH	Welfare Facilities	Does the employer provide workers enough free safe drinking water?	Circular 19/2016/TT-BYT, Appendix 1; QCVN 01- 1:2018/BYT of Circular 41/2018/TT-BYT
	Welfare Facilities	Does the employer comply with requirements regarding canteen?	Food Safety Law, Art. 28, 30 & 37; Decree 15/2018/ND-CP, Art. 12(1)(h); Decree 155/2018/ND-CP, Art. (5)(2); Decision 1246/QD-BYT, Art. 8; Circular 41/2018/TT-BYT; Dispatch 5845/BCT-KHCN, item 11
OSH	Welfare Facilities	Does the workplace provide all workers a place to store their clothes?	Circular 19/2016/TT-BYT, Appendix 1
OSH OSH	Welfare Facilities	Does the employer comply with legal requirements on child care facility?	TCVN 3907:2011
OSH	Welfare Facilities	Does the employer comply with legal requirements on lactation room?	Arts. 76, 80, Decree 145/2020/ND-CP; Decision 5175/QD-BYT
OSH	Health Services and	Do workers receive free periodic health checks as required by law?	OSH Law, Art. 21(1, 2); Circular 14/2013/TT-BYT, Art. 6(3); Circular 11/2020/TT-BLDTBXH; Circular 09/2023/TT-BYT, Art 1(2), Appendix 3b
	Health Services and	Does the employer adequately protect pregnant or nursing workers against safety and health risks?	Labour Code, Arts. 137, 142; -Circular 10/2020/TT- BLDTBXH
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OSH	Health Services and	Does the workplace have sufficient onsite medical facilities and staff?	Law on Medical Examination and Treatment, Art. 45; OSH Law, Art. 73; Decree 39/2016/ND-CP, Art. 37(1, 3, 5); Decree 109/2016/ND-CP, Arts. 39; Decree 155/2018/ND-CP, Art. 11(3)(10), 11(7), 11(8); Decree 140/2018/ND-CP, Art. 1(6, 10)
	Health Services and	Has the employer ensured that there are a sufficient number of readily	
OSH		accessible first aid boxes/supplies in the workplace? Has the employer provided first-aid training for workers?	OSH Law, Art. 73(1)(a); Decree 44/2016/ND-CP, Arts. 18(4), 21(2), Appendix IV, Section 4; Decree 140/2018/ND-CP, Arts. 1(5), Circular 19/2016/TT-BYT, Art. 9, 13(2), Appendix VI
OSH	Worker Accommodation	Parenting question: Do workers, supervisors and/or managers stay in dorms on the factory premises, or do workers stay in offsite housing that is managed by the employer?	Art. 3, 13(2), Appendix VI
OSH	Worker Accommodation	Does worker accommodation comply with legal minimum space requirements?	Circular 20/2016/TT-BXD, Art. 3
OSH	Worker Accommodation	Is the accommodation separate from the workplace (even though it may be in the same compound/industrial park)?	
OSH	Worker Accommodation	Does the accommodation have adequate safe water, toilets, showers, sewage and garbage disposal systems?	ILO Recommendation 115 on Workers' Housing, Art. 25(II)(7)(c), (8)(c,d); Circular 20/2016/TT-BXD, Art. 3; ILO Helpdesk for Business on International Labour Standards, Factsheet No. 6 on Workers' Housing
OSH	Worker Accommodation	Is the accommodation protected against fire?	ILO Recommendation 115 on Workers' Housing, Art. 25(II)(7)(d); Circular 20/2016/TT-BXD, Art. 3; ILO Helpdesk for Business on International Labour Standards, Factsheet No. 6 on Workers' Housing
OSH	Worker Accommodation	Is the accommodation adequately protected against noise, heat, cold or dampness?	ILO Recommendation 115 on Workers' Housing, Art. 25(II)(7)(d), (8)(e); Circular 20/2016/TT-BXD, Art. 3; ILO Helpdesk for Business on International Labour Standards, Factsheet No. 6 on Workers' Housing
ОЅН	Worker Accommodation	Is the accommodation protected against disease carrying animals or insects?	ILO Recommendation 115 on Workers' Housing, Art. 25(II)(7)(d); ILO Helpdesk for Business on International Labour Standards, Factsheet No. 6 on Workers' Housing
OSH	Worker Accommodation	Is the accommodation adequately ventilated?	ILO Recommendation 115 on Workers' Housing, Art. 25(II)(8)(e); Circular 20/2016/TT-BXD, Art. 3; ILO Helpdesk for Business on International Labour Standards, Factsheet No. 6 on Workers' Housing
OSH	Worker Accommodation	Is the accommodation adequately lit?	ILO Recommendation 115 on Workers' Housing, Art. 25(II)(7)(e); Circular 20/2016/TT-BXD, Art. 3; ILO Helpdesk for Business on International Labour Standards, Factsheet No. 6 on Workers' Housing
OSH	Worker Accommodation	Does the accommodation offer workers adequate privacy?	ILO Recommendation 115 on Workers' Housing, Art. 25(II)(8)(a,b); ILO Helpdesk for Business on International Labour Standards, Factsheet No. 6 on Workers' Housing
	Worker Accommodation	Has the employer adequately prepared for emergencies in the accommodation?	ILO Recommendation 115 on Workers' Housing, Art. 25(II)(7)(d); Circular 20/2016/TT-BXD, Art. 3; TCVN 2622:1995, Art. 7(7); TCVN 3890:2009, Art. 6(1)(3); ILO Helpdesk for Business on International Labour Standards,
OSH OSH	Emergency Prepare	Does the workplace have a functioning fire detection and alarm system?	Factsheet No. 6 on Workers' Housing Law on Fire Prevention and Fire Fighting (2001); Decree 136/2020/ND-CP, Arts. 5(1)(dd), 20; TCVN 3890:2009,
OSH	Emergency Preparedness	Does the workplace have adequate fire-fighting equipment?	Law on Fire Prevention and Fire Fighting (2001), Art. 20; Decree 136/2020/ND-CP, Art. 5(1)(dd); TCVN 7435-
OSH	Emergency Preparedness	Has the employer trained an appropriate number of workers to use the fire-fighting equipment?	Law on Fire Prevention and Fire Fighting (2001), Art. 44; Decree 136/2020/ND-CP, Art. 30(2), Art. 31, Decree 83/2017/ND-CP, Art. 11
OSH	Emergency Preparedness	Are emergency exits and escape routes clearly marked?	Circular 149/2020/TT-BCA, Art. 5(2, 5); TCVN 3890:2023, Art. 5(7)(1); TCVN 13456:2022, Art. 5(1)(1), 5(2)(1, 9); TCVN 4879:1989, Art. 1(2)
OSH	Emergency Preparedness	Are there at least 2 possible exits for all workers, where required?	Circular 06/2022/TT-BXD;-QCVN 06:2022/BXD, Arts. 3(2)(3-7, 9); TCVN 2622:1995, Art. 7(7)
OSH	Emergency Preparedness	Does the employer comply with size requirements for escape routes?	QCVN 06:2022/BXD, Art. 3.3.6
OSH	Emergency Preparedness	Are any of the emergency exits or escape routes inaccessible, obstructed, or locked during working hours, including overtime?	Decree 144/2021/ND-CP, Art. 40(2a, 5);-QCVN 06:2022/BXD, Art. 3.3.5
OSH	Emergency Preparedness	Does the employer conduct at least one emergency drill per year?	Decree 136/2020/ND-CP, Art. 19(10); Circular 149/2020/TT-BCA, Art. 10(1)
OSH	Emergency Preparedness	Has the employer developed and trained workers on an emergency evacuation plan?	Law on Fire Prevention and Fire Fighting, Art. 20(1)(dd); Decree 136/2020/ND-CP, Arts. 5(1)(c, e), 13

	Emergency Preparedness	Are flammable materials safely stored?	Law on Fire Prevention and Fire Fighting, Arts. 14, 20; Decree 136/2020/ND-CP, Art. 5, Circular 20/2011/TT- BLDTBXH, QCVN 3:2011/BLDTBXH, Art. 2(1)(5); -Circular 39/2020/TT-BCT, QCVN 01:2020/BCT, Art. 84
	Emergency Preparedness	Are possible sources of ignition appropriately safeguarded?	Law on Fire Prevention and Fire Fighting, Arts. 14, 20; Decree 136/2020/ND-CP, Art. 5, Circular 20/2011/TT- BLDTBXH, QCVN 3:2011/BLDTBXH, Art. 2(1)(5); Circular 39/2020/TT-BCT, QCVN 01:2020/BCT, Art. 84

Cluster	Compliance Point	Questions	Citation/Reference
Child Labour	Child Labourers	Have you found any workers under the age of 15?	ILO Convention 138; Labour Code, Arts. 3, 8, 145; Circular 09/2020/TT-BLDTBXH
Child Labour	Hazardous Work and Other Worst Forms	Parenting question: Does the employer subject any workers under age 18 to the worst forms of child labour (including hazardous work, work at night, or work for long hours)?	ILO Conventions 138, 182; Recommendation 190; Labour Code, Arts. 106, 146
Child Labour	Hazardous Work and Other Worst Forms	lhazardous by nature?	ILO Conventions 138, 182; Recommendations 146, 190; Labour Code, Arts. 144, 147; Circular 09/2020/TT-BLDTBXH, Appendices 3, 4
Child Labour	Hazardous Work and Other Worst Forms	Do workers who are under age 18 work overtime, at night, or allowed by law?	ILO Conventions 90, 138, 171, 182; Recommendation 190; Labour Code, Arts. 106, 146; Circular 09/2020/TT-BLDTBXH
Child Labour	Hazardous Work and Other Worst Forms	Are any workers under age 18 subjected to the unconditional worst forms of child labour?	ILO Convention 182; Labour Code, Art. 147
Child Labour	Documentation and Protection of Young Workers	Does the employer have a reliable system in place to verify the age of workers prior to hiring?	ILO Convention 138; Recommendation 146
Child Labour	Documentation and Protection of Young Workers	Does the employer keep a record of workers under 18 years of age?	ILO Convention 138; Recommendation 146; Labour Code, Art. 144

Cluster	Compliance Point	Questions	Citation/Reference
Discrimination	Race and Origin	Parenting question: Is race, colour or origin a factor in hiring, employment, or termination?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Race and Origin	Hiring	
Discrimination	Race and Origin	Do recruitment materials such as job announcements or job application forms refer to the applicant's race, colour or origin?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Race and Origin	Is an applicant's race, colour or origin a factor in hiring decisions?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Race and Origin	During employment	
Discrimination	Race and Origin	Is race, colour or origin a factor in decisions regarding conditions of work?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Race and Origin	Is race, colour or origin a factor in decisions regarding pay ?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Race and Origin	Is race, colour or origin a factor in decisions regarding opportunities for promotion or access to training?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Race and Origin	Are workers harassed on the basis of their race, colour or origin?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Race and Origin	Termination	
Discrimination	Race and Origin	Is race, colour or origin a factor in the employer's decisions regarding termination or retirement of workers?	ILO Convention 111; Labour Code, Arts. 3(8), 8
1) iscrimination	Religion and Political Opinion	Parenting question: Is religion or political opinion a factor in hiring, employment, or termination?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Religion and Political Opinion	Hiring	
Discrimination	Political Chinion I	Do recruitment materials such as job announcements or job application forms refer to the applicant's religion or political opinion?	ILO Convention 111; Labour Code, Arts. 3(8), 8
		Is an applicant's religion or political opinion a factor in hiring	ILO Convention 111; Labour Code, Arts. 3(8), 8
I liscrimination	Religion and Political Opinion	During employment	
Discrimination I	-	Is religion or political opinion a factor in decisions regarding conditions of work?	ILO Convention 111; Labour Code, Arts. 3(8), 8
H DISCRIMINATION I	Religion and Political Opinion	Is religion or political opinion a factor in decisions regarding pay ?	ILO Convention 111; Labour Code, Arts. 3(8), 8
II)iscrimination	-	Is religion or political opinion a factor in decisions regarding opportunities for promotion or access to training?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Huscrimination I	Religion and Political Opinion	Are workers harassed on the basis of their religion or political opinion?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Religion and Political Opinion	Termination	
H DISCRIMINATION I	Religion and Political Opinion	Have you found that religion or political opinion is a factor in the employer's decisions regarding termination or retirement of workers?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Gender	Parenting question:	ILO Conventions 100, 111
Discrimination	Gender	Hiring	

Discrimination	Gender	Do job announcements refer to the applicant's gender or marital status?	ILO Convention 111; Labour Code, Arts. 3(8), 8, 135, 136
Discrimination	Gender	Is an applicant's gender or marital status a factor in hiring decisions?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Gender	During employment	
Discrimination	Gender	Is the gender or marital status of a worker a factor in decisions regarding conditions of work ?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Gender	Is the gender or marital status of a worker a factor in decisions regarding pay ?	ILO Conventions 100, 111; Labour Code, Arts. 3(8), 8
Discrimination	Gender	Is the gender or marital status of a worker a factor in decisions regarding opportunities for promotion or access to training?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Gender	Termination	
Discrimination	Gender	Is the gender or marital status of a worker a factor in employer decisions regarding termination or retirement of workers?	ILO Convention 111; Labour Code, Arts. 3(8), 8, 137
Discrimination	Gender	Does the employer require pregnancy tests or use of contraceptives as a condition of employment?	ILO Conventions 111, 183; Labour Code, Arts. 3(8), 8, 16, 142; Circular 10/2020/TT-BLÐTBXH.
Discrimination	Gender	Does the employer change the employment status, position, wages, benefits or seniority of workers during maternity leave?	ILO Conventions 111, 183; Recommendation 191; Labour Code, Arts. 3(8), 8, 137, 140
Discrimination	Gender	Are periods of maternity leave included in a worker's period of continuous service?	ILO Convention 111; Recommendation 191
Discrimination	Gender	Does the employer terminate workers due to the worker's pregnancy, maternity leave, or nursing of a child under 12 months of age or force them to resign?	ILO Conventions 111, 183; Labour Code, Arts. 3(8), 8, 137
Discrimination	Gender	Are workers subject to sexual harassment ?	ILO Convention 111; Labour Code, Arts. 3(9), 8; Decree 145/2020/ND-CP, Art. 84
Discrimination	Other Grounds - Disability	Parenting question: Is disability a factor in hiring, employment, or termination?	
Discrimination	Other Grounds -	Are disabled workers who apply for work evaluated according to their ability to perform the job?	Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds - Disability	Is disability a factor in decisions regarding conditions of work?	Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds - Disability	Is disability a factor in decisions regarding pay?	Labour Code, Arts. 3(8), 8
Discrimination		Is disability a factor in decisions regarding opportunities for promotion or access to training?	Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds -	Is there harassment of workers on the basis of disability?	Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds -	Is disability a factor in the employer's decisions regarding termination or retirement?	Labour Code, Arts. 3(8), 8
Discrimination		Has the employer made required accommodations for physically disabled workers?	Labour Code, Art. 159
Discrimination	Other Grounds -	Parenting question: Is HIV/AIDS status a factor in hiring, employment, or termination?	
Discrimination		Is an applicant's real or perceived HIV/AIDS status a factor during hiring decisions?	Labour Code Arts. 3(8), 8; Law on HIV/AIDS Prevention and Control, Art. 14, Clause 2, Item d
Discrimination	Other Grounds - HIV/AIDS Status	Are HIV/AIDS tests required at hiring?	Labour Code Arts. 3(8), 8; Law on HIV/AIDS Prevention and Control, Art. 14, Clause 2, Item d
Discrimination		Is HIV/AIDS status a factor in decisions regarding conditions of work?	Labour Code Arts. 3(8), 8; Law on HIV/AIDS Prevention and Control, Art. 14, Clause 2, Item b
Discrimination	Other Grounds - HIV/AIDS Status	Is HIV/AIDS status a factor in decisions regarding pay?	Labour Code Arts. 3(8), 8; Law on HIV/AIDS Prevention and Control, Art. 14, Clause 2, Item c
Discrimination		Is HIV/AIDS status a factor in decisions regarding opportunities for promotion ?	Labour Code Arts. 3(8), 8; Law on HIV/AIDS Prevention and Control, Art. 14, Clause 2, Item c
Discrimination		Are workers harassed on the basis of their basis of real or perceived HIV/AIDS status?	Labour Code Arts. 3(8), 8; Law on HIV/AIDS Prevention and Control, Art. 14, Clause 2, Item a

Discrimination	Other Grounds - HIV/AIDS Status	Inelp workers with AIDS-related lilnesses?	Labour Code Arts. 3(8), 8; Law on HIV/AIDS Prevention and Control, Art. 14, Clause 1, Item a, b, c, d
Discrimination	Other Grounds - HIV/AIDS Status		Labour Code Arts. 3(8), 8; Law on HIV/AIDS Prevention and Control, Art. 14, Clause 2, Item a
Discrimination	Other Grounds - HIV/AIDS Status	Does the employer allow workers with AIDS-related illnesses to work for as long as medically fit in available, appropriate work?	Labour Code Arts. 3(8), 8; Law on HIV/AIDS Prevention and Control, Art. 14, Clause 2, Item b
Discrimination	Other Grounds - Family responsibilities	Hiring	
Discrimination	Other Grounds - Family responsibilities	Do recruitment materials such as job announcements or job application forms refer to the applicant's family responsibilities?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds - Family responsibilities	Is an applicant's family responsibilities a factor in hiring decisions?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds - Family responsibilities	During employment	
Discrimination	Other Grounds - Family responsibilities	Are family responsibilities a factor in decisions regarding conditions of work?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds - Family responsibilities	Are family responsibilities a factor in decisions regarding pay?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds - Family responsibilities	Are family responsibilities a factor in decisions regarding opportunities for promotion or access to training?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds - Family responsibilities	Are workers harassed on the basis of their family responsibilities?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds - Family responsibilities	Termination	
Discrimination	Other Grounds - Family responsibilities	Are a worker's family responsibilities a factor in the employer's decisions regarding termination or retirement of workers?	ILO Convention 111; Labour Code, Arts. 3(8), 8
Discrimination	Other Grounds - Age	Is age a factor in hiring, employment, or termination?	Labour Code, Arts. 3(8), 8
	Age	0,,, σ.	

Cluster	Compliance Point	Questions	Citation/Reference
FOA	Information	What percentage of workers are union members?	Labour Code, Art. 3(3)
FOA		How many registered unions are there in the factory?	Labour Code, Art. 3(3)
FOA	Information	For each registered union, provide • the name of the union, • the number of union members,	Labour Code, Art. 5(5)
		 the union's affiliation status (affiliated or non-affiliated with a federation or confederation), the name of the federation or confederation with which it is 	Labour Code, Art. 3(3)
FOA		affiliated, if applicable. If there has been collective bargaining since the last assessment, describe the collective bargaining process that took place as between the employer and the union.	Labour Code, Art. 3(3)
FOA		If there has been collective bargaining since the last assessment,	Labour Code, Art. 3(3)
FOA	Information	How many collective hargaining agreements are in effect in the	Labour Code, Art. 3(3)
FOA	Information	Provide information about the CBA	
FOA	Information	How many strikes have there been since the last visit?	
FOA	information	 whether the strike resulted in violence the number of days workers were on strike the number of person days workers were on strike the outcome of the strike 	Labour Code, Arts. 198-204, 209, 210
FOA	Information	How is the union financed?	
FOA	Union Operation		ILO Convention No.87; Labour Code, Arts. 3, 170
FOA	Union Operation	·	ILO Conventions 87, 135; Recommendation 143; Labour Code, Art. 176
FOA	Union Operation	Does the employer provide unions with the necessary facilities and time to enable it to carry out its activities?	ILO Conventions 87, 98, 135; Recommendation 143; Labour Code, Arts. 176, 178; Trade Union Law, Art. 24
FOA	Union Operation	Does the employer deduct union dues from wages when the union requests this in accordance with national law?	ILO Conventions 87, 98, 135; Recommendation 143; Labour Code, Arts. 176, 178; Trade Union Law, Art. 9
FOA	Union Operation	Can workers freely form and join the union of their choice?	Labour Code, Arts. 172-174, 189; Trade Union Law, Art. 5; Guidance No. 03/HD-TLD
FOA	Interference and Discrimination		ILO Convention 98; Labour Code, Arts. 8, 174(1), 175, 177(1), 190
FOA	Interference and Discrimination	Are workers free to meet without management present?	ILO Convention 98; Labour Code, Arts. 176(1), 177(1)
FOA		Does the employer consider a job applicant's union membership or union activities when hiring?	ILO Convention 98; Labour Code, Arts. 3(8), 8(1), 175(1)
FOA	Discrimination	Parent question: Does the employer punish, terminate, threaten, intimidate, or harass workers for joining a union or engaging in union activities?	ILO Conventions 98, 135, 158
FOA			ILO Convention 98; Labour Code, Arts. 3(8), 8(1), 175(1)
FOA			ILO Convention 98; Labour Code, Arts. 3(8), 8(1), 175(1)

FOA	Interference and Discrimination	Has the employer terminated workers or not renewed their contract due to the worker's union membership or activities?	ILO Conventions 98, 135; Recommendation 143; Labour Code, Arts. 175, 177(4)
FOA	Discrimination	Has the employer terminated the contract, transferred to a new work, or dismissed a union official without the written agreement of corresponding union management board?	ILO Convention 98; Labour Code, Art. 177(3)
FOA		If there is more than one union, does the employer treat them equally?	Labour Code, Art. 68
FOA	Collective Bargaining	Does the employer consult with unions where legally required?	ILO Conventions 98, 154; Labour Code, Arts. 68, 70
FOA	Collective Bargaining	Does the employer refuse to bargain collectively in accordance with legal requirements, or refuse to bargain in good faith with the union, workers representation, union federation or confederation?	ILO Convention 98; Labour Code, Arts. 68, 70, 82
FOA	Collective Bargaining	Is the grassroots level union in the factory involved in the bargaining process at the enterprise level?	ILO Convention 98; Labour Code, Arts. 76(1), 82
FOA	Collective Bargaining	Has the collective agreement in force been approved by more than 50% of workers covered?	ILO Convention 98: Labour Code, Art. 75
FOA	Bargaining	If there is a collective bargaining agreement, are the provisions at least as favourable for workers as the law?	ILO Convention 98: Labour Code, Art. 76(6)
FOA	Bargaining	Has the employer made the collective bargaining agreement publically available to all workers?	ILO Convention 98: Labour Code, Art. 78
FOA	Bargaining	Has the employer implemented all provisions of the collective agreement(s) in force?	ILO Convention 98: Labour Code, Art. 78
FOA	Strikes	Parenting question: Is there any noncompliance relating to strikes?	
FOA	Strikes	Has the employer tried to prevent workers from participating in a strike?	ILO Convention 98; Labour Code, Art. 208
FOA	Strikes	Has the employer hired new workers to replace striking workers during a strike?	ILO Convention 98; Labour Code, Art. 53(3)
FOA	Strikes	Has the employer punished any workers for participating in a strike?	ILO Convention 98; Labour Code, Art. 208
FOA	Strikes	Has the employer called security guards, the police or armed forces to break up a peaceful strike or arrest striking workers?	ILO Convention 98

Cluster	Compliance Point	Questions	Citation/Reference
Forced Labour	Coercion	Parenting question: Does the employer restrict workers from leaving the workplace, dormitories or industrial zone?	ILO Convention 29
Forced Labour	Coercion	Does the employer restrict workers from leaving the workplace?	ILO Convention 29
Forced Labour	Coercion	factory is located?	ILO Convention 29
Forced Labour	Coercion	Parenting question: Does the employer coerce workers to work or stay on the job through • violence; • withholding of wages; • disciplinary measures; • punishment for participation in a strike; • restricted access to their personal documents; • threats of deportation, visa cancellation, or reporting to the authorities; or • other coercive tactics?	ILO Convention 29
Forced Labour	Coercion	Does the employer use violence or the threat of violence to intimidate workers?	ILO Convention 29
Forced Labour	Chercian	Does the employer delay or withhold wage payments in order to coerce workers to work?	ILO Convention 29
Forced Labour	Coercion	Does the employer force workers to work to discipline them or as	ILO Conventions 29, 105
Forced Labour	Coercion	Does the employer deny workers access to their personal	ILO Convention 29; Labour Code, Art. 17
Forced Labour	Coercion	Does the employer use threats such as deportation, cancellation of	ILO Convention 29
Forced Labour	ii nercion	Are workers free to terminate their employment with reasonable notice, and to leave their jobs when their contracts expire?	ILO Convention 29
Forced Labour	Rondod Lahour	Can workers who owe debts for recruitment fees to the employer and/or third party freely leave their jobs?	ILO Conventions 29. 181; Labour Code, Art. 17(3)
Forced Labour			Conventions 1, 29; Labour Code, Art. 107
Forced Labour	Prison Labour		
Forced Labour	Prison Labour	If prison labour is used, have the prisoners freely consented to do the work; do they receive similar treatment to non-prison workers; and is the work carried out under the supervision and control of a public authority?	ILO Convention 29