SEPTEMBER 2020

# Newsletter



ISSUE 2, 2020 | STORIES FROM THE SUPPLY CHAIN & BEYOND

**Response to Covid-19** 

# Reimagining sustainability

As factories resumed operating in full scale, we are acting where we will have the greatest impact to help the industry build back better after COVID-19

## **Annual Report 2019**

Highlights of our work and impact in 2019

COVID-19 guidance for factories

**ILO RMG Learning Hub** 



Join us on 28-29 October 2020



Dear friends,

We know that this period is full of anxiety and doubts, for you as well as for us, but we must not lose sight of the essence: working together to face the crisis. While the pandemic has affected every aspect of our life and work, the garment industry has been one of the most affected sectors in Bangladesh and around the world. In this context, Better Work Bangladesh quickly adapted its services to support, at best, the factories and workers to navigate this crisis. With the factories now operating in full scale and workers returning to work, we are acting where we will have the greatest impact to help the industry build back better after COVID-19. We know that it is only through your support and collaboration we can make this happen, and we thank you for your continued partnership.

Thank you and enjoy the read!

#### **Anne-Laure Henry-Greard**

Programme Manager Better Work Bangladesh





INTERNATIONAL BRANDS





## CONTENTS

#### **Annual Report 2019** 03

Highlights from Better Work Bangladesh's key initiatives, partnerships, achievements and challenges from the past year.

#### **Reimagining Sustainability** 04

As factories resumed operating in full scale, we are acting where we will have the greatest impact to help the industry build back better after COVID-19.

#### **COVID-19** guidance for factories 05

BWB's core services and Covid-19 guidance are helping factories manage through disruption.

## **Global Call to Action**

This initiative aims to catalyse action to support manufacturers to survive the economic disruption, to protect garment workers' income, health and employment and to work on sustainable systems of social protection.

## **ILO RMG Learning Hub**

The Learning Hub is a comprehensive training initiative to respond to the COVID-19 crisis in the RMG sector.

#### **Better Work Bangladesh** 06 **Virtual Business Forum 2020**

Our forum this year will focus on the immediate challenges in Bangladesh's Ready Made Garment industry, on the approaches being adopted to navigate the crisis, as well as our collective commitment to build back better.

#### **Capacity Building Training for** 07 **Welfare Officers**

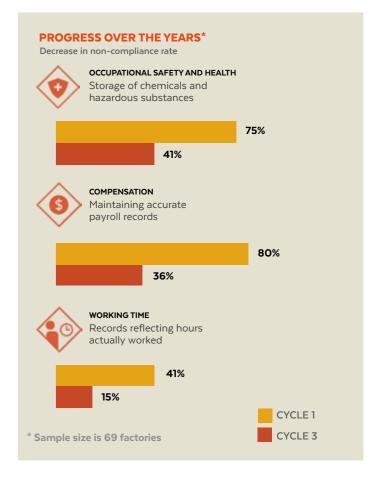
In the coming weeks and months, the training initiative will cover six important topics for the Welfare Officers.

## **Annual Report 2019**

The Annual Report 2019 not only highlights factories' assessment results but also showcases the programme's key initiatives, partnerships, achievements and challenges from the past year. The report draws attention to Better Work Bangladesh's efforts to empower female workers in the industry to take on roles with confidence. and also includes information on the programme's COVID-19 responses. Readers can access the report online, to view more detailed findings and observations from 174 factory assessments completed in 2019. Better Work Bangladesh, which is a partnership between the International Labour Organization (ILO) and the International Finance Corporation (IFC), has created a strong presence in the country over the last five years and hopes to drive sustainability further. The continued support from our partner organisations and brands has propelled us to work towards a common goal of growth and productivity.



Please visit our Annual Report & Data Portal to learn more



#### KEY ACHIEVEMENTS

70%

OF FACTORIES ASSESSED NOW HAVE A FUNCTIONING PARTICIPATION COMMITTE (PC), ONE OF THE **FOUNDATIONS OF** OUR WORK

DECREASE IN THE UNFAIR PRACTICE OF MAINTAINING MULTIPLE PAYROLLS IN FACTORIES THAT COMPLETED CYCLE 3 WITH BETTER WORK

82%

OF FEMALE WORKERS WHO PARTICIPATED IN THE GEAR PROGRAMME WERE PROMOTED TO SUPERVISORY ROLES

STAFF FROM 14 FACTORIES WERE TRAINED UNDER THE 'FACTORY AMBASSADORS' INITIATIVE TO BUILD THE CAPACITY OF COMPLIANCE **TEAMS IN FACTORIES** 

## **OUR CHECKLIST**

We evaluate over 200 questions or issues on the eight topics below on international (orange) and national (yellow) labour regulations.















AND HUMAN **RESOURCES** 

SAFETY & HEALTH

## **REIMAGINING SUSTAINABILITY**

## **Building back better** from Covid-19

crucial health and safety and

is coordinating information

employers, workers, and

develop joint responses.

international buyers together to

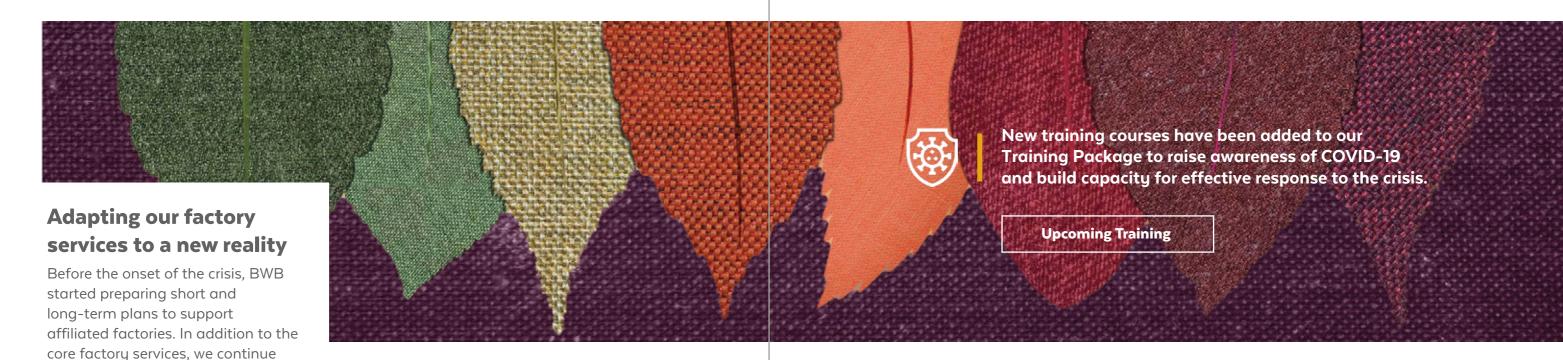
In Bangladesh, COVID-19 has thrown up sudden, unforeseen challenges with the delay and cancellation of many buyers' export orders, the risk of layoffs and fluctuating demands in the supply chain. As factories resumed operating in full scale, we are acting where we will have the greatest impact to help the industry build back better after COVID-19.

## **COVID-19** guidance for factories

Better Work Bangladesh's Covid-19 response is supported by the **COVID-19 Management Guidance** and HR Guidelines, as well as support on employment and industrial relations issues. The COVID-19 Management Guidance is helping employers, workers and respective committee members ensure and maintain safe and healthy workplaces. The HR Guideline is designed to support smooth factory operations, mitigate business risks and interruption in day-to-day business operations.

BWB's core services and Covid-19 guidance are helping factories manage through disruption.

**COVID-19 Guidance** 



supporting factories and workers on BWB's in-person factory services are temporarily on hold, but all the services are industrial relations issues. Our team being delivered virtually. We launched the campaigns and training for national **Virtual Compliance Check service in September** partners, providing policy advice, 2020 to test a different approach of doing and helping bring the Government, Assessment.

## **Global Call to Action**

This initiative aims to catalyse action to support manufacturers to survive the economic disruption, to protect garment workers' income, health and employment and to work on sustainable systems of social protection. In Bangladesh, BWB helps convene tripartite constituents, IFIs, development partners, brands and other stakeholders around a set of agreed priorities and means of implementation.



**BWB' COVID-19 Resource Hub offers** useful guidelines, awareness materials and free training courses.



## Virtual Business Forum to be held on 28-29 October 2020

Over the years we have taken note of the

Key speakers will include representatives from



28-29 OCTOBER | 2:00PM-4:00 PM BANGLADESH TIME

first-come, first-served basis.

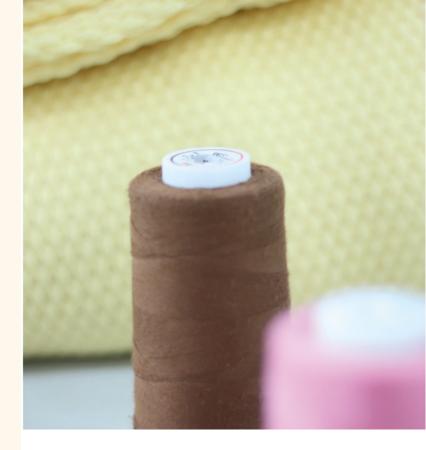
**Agenda** 

## **Capacity Building Training for Welfare Officers**

Better Work Bangladesh launched the first phase of the Capacity Building Training for Welfare Officers on 18 August 2020. This initiative aims to further strengthen the capacity of welfare officers and equip them with useful skills to help create a culture of social dialogue and promote a harmonious and productive working environment. The training initiative will cover a wide range of topics including Roles and responsibilities of Welfare Officers, Facilitation Skills, Grievance Mechanism, Industrial Relations, Bangladesh Labour Law and Labour Rules, and Disciplinary Procedures.

In the coming weeks and months, the training initiative will cover six important topics for the **Welfare Officers** 





## 6th and 7th meetings of BWB Advisory Committee (BAC) held

The 6th and 7th meetings of Better Work Bangladesh (BWB) Advisory Committee were held on 22 July and 20 August 2020 respectively. Due to the ongoing Covid-19 pandemic, the Committee met virtually. Chaired by Mr Shib Nath Roy, Inspector General, Department of Inspection for Factories & Establishment (DIFE), the meetings discussed the latest industry updates, BWB's response to the Covid-19 crisis and BWB's Annual Report 2019. The Committee also reviewed the draft Employment and Wage Protection Guidelines prepared by BWB and provided necessary directions to place the Guidelines for further review by the appropriate authorities.

### VIRTUAL COMPLIANCE CHECK



Better Work Bangladesh launched the Virtual Compliance Check service in September 2020 to test a different approach of doing Assessment.

interest of buyers, factories and other stakeholders in addressing issues at the policy and enterprise level. Our forum this year will focus on the immediate challenges in Bangladesh's Ready Made Garment industry. on the approaches being adopted to navigate the crisis, as well as our collective commitment to build back better.

the employers' associations, worker federations, brands, manufacturers, civil society, academia and the Government.

The virtual event is open to all participants, but given limited capacity, partners and stakeholders will be given priority. Registration will be accepted on a

Learn more and register

For regular updates, case stories and latest project updates, visit our website and follow us on social media.



betterwork.org/where-we-work/bangladesh



facebook.com/betterworkbangladesh



twitter.com/Better\_Work



instagram.com/betterwork4all

Better Work is a partnership between the International Labour Organization (ILO) and the International Finance Corporation (IFC). On-the-ground in eight countries across three continents, Better Work brings together all levels of the garment industry to improve working conditions and respect of labour rights for workers, and boost the competitiveness of apparel businesses.





Better Work Bangladesh is supported by the following donor partners:

















