



BETTER WORK

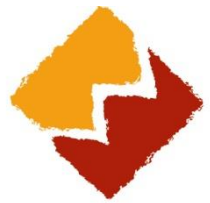
Better Work Jordan - Factory Survey 2015



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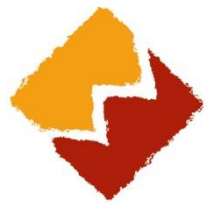


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Better Work Jordan - Factory Survey

The purpose of the survey is to gather feedback from factories participating in Better Work Jordan (BWJ).

And to help the program to ensure it meets the factories needs and to continually improve our services. All survey responses are anonymous.



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Better Work Jordan - Factory Survey

- *Its online Survey.*
- *Start from 12 November to 13 December 2015*
- *We get the feedback from 17 participants from the factory.*

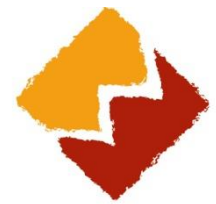


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Better Work Jordan - Factory Survey

This Survey contains 5th Paragraphs:

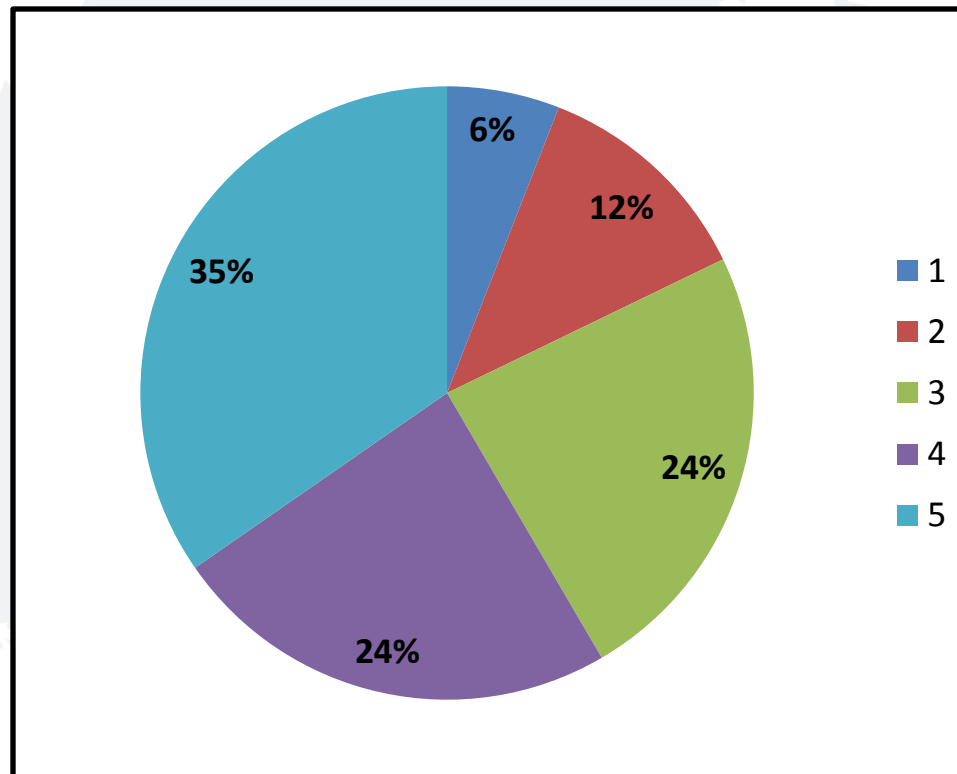
- Registration.*
- Assessment*
- Advisory.*
- Training/ Seminars*
- Overall Impacts.*

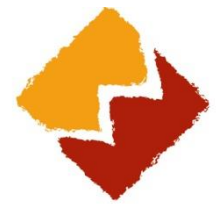


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A. Registration:

Q1: On a scale of 1-5, how would you rate the registration process into Better Work when signing up for a new service cycle? **Scale 1: Difficult, Scale 5: Easy**

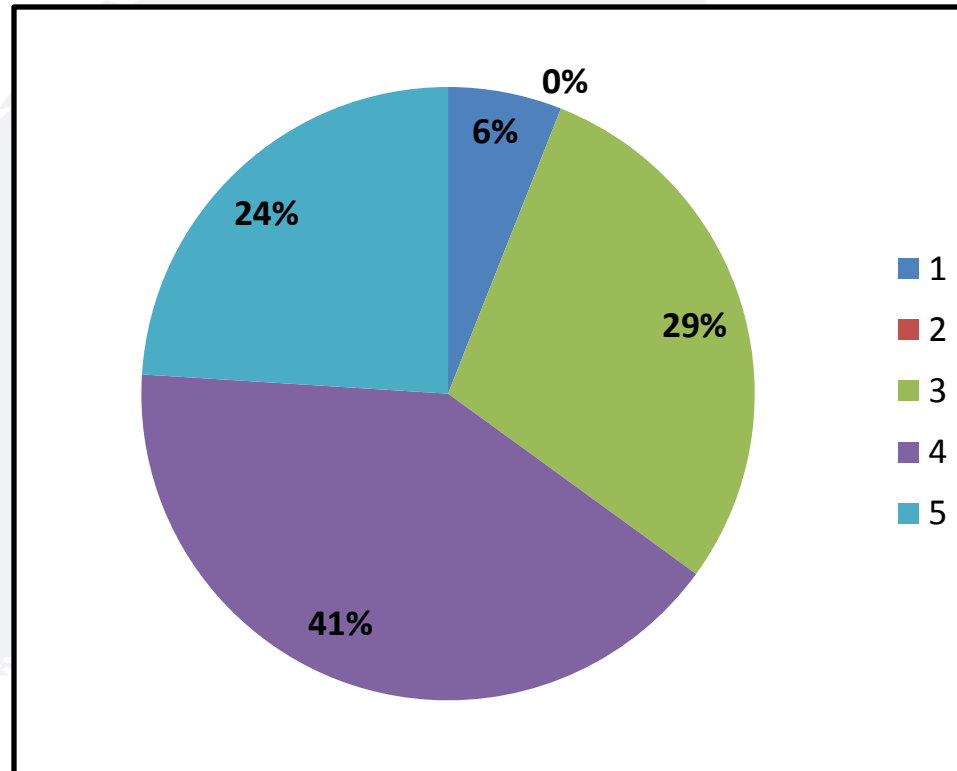




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B. Assessment:

Q3: On a scale of 1-5, how would you rate the quality of the Better Work assessment? **Scale 1: Low, Scale 5: High**

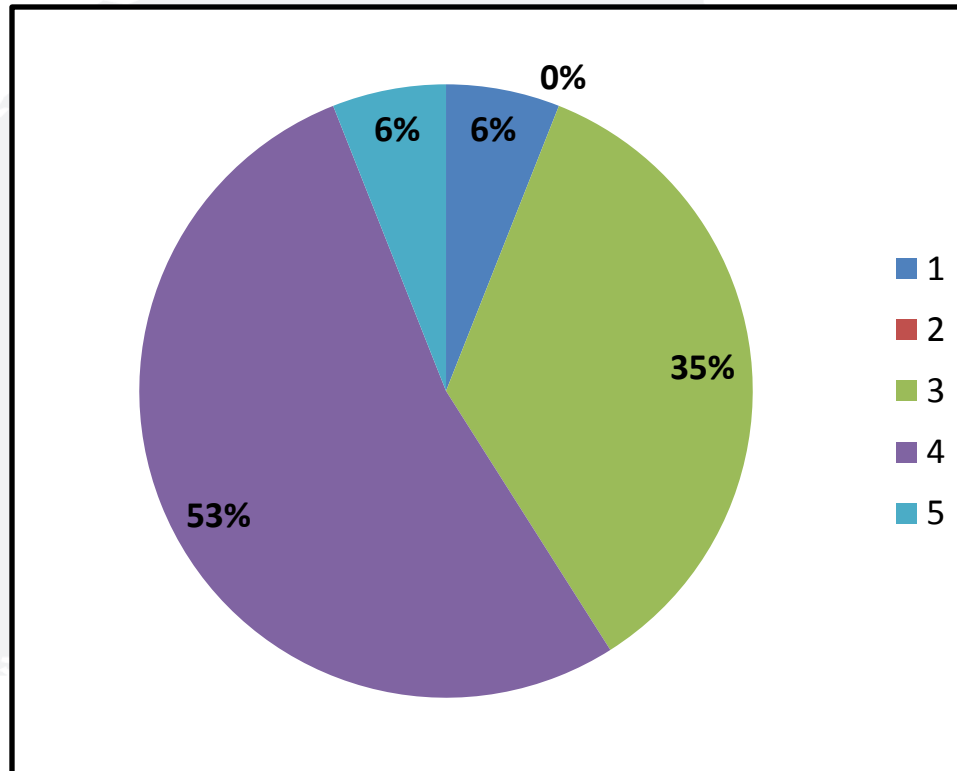


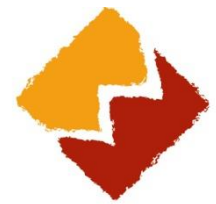


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Q4: On a scale of 1-5, how well do you think the assessment findings reflect the situation of your factory?

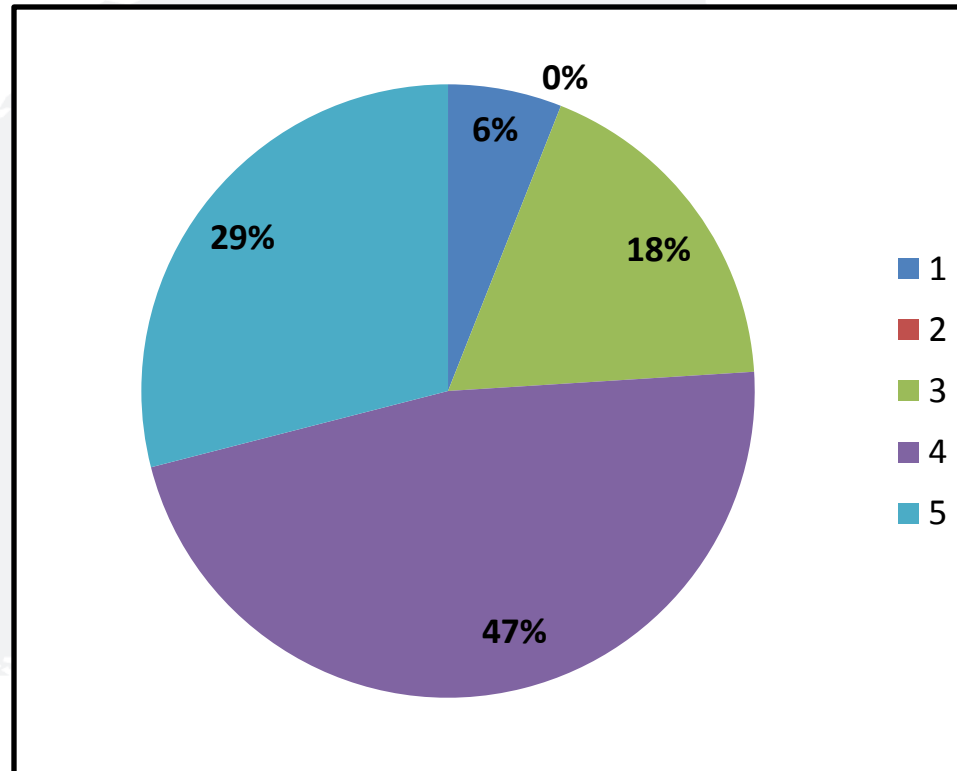
Scale 1: Not reflective, Scale 5: Very reflective





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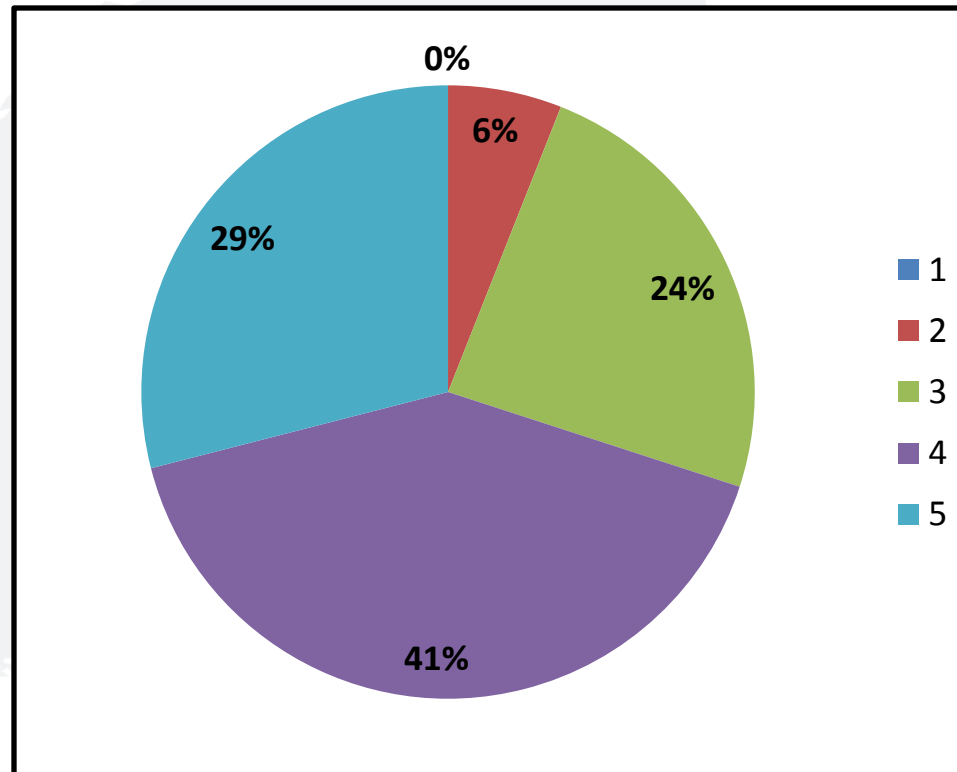
Q6: On a scale of 1-5, how satisfied are you with the information provided by the Enterprise Advisor during the assessment and closing meeting? **Scale 1: Not satisfied, Scale 5: Very satisfied**

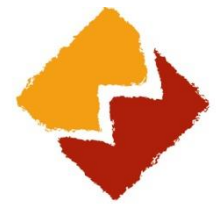




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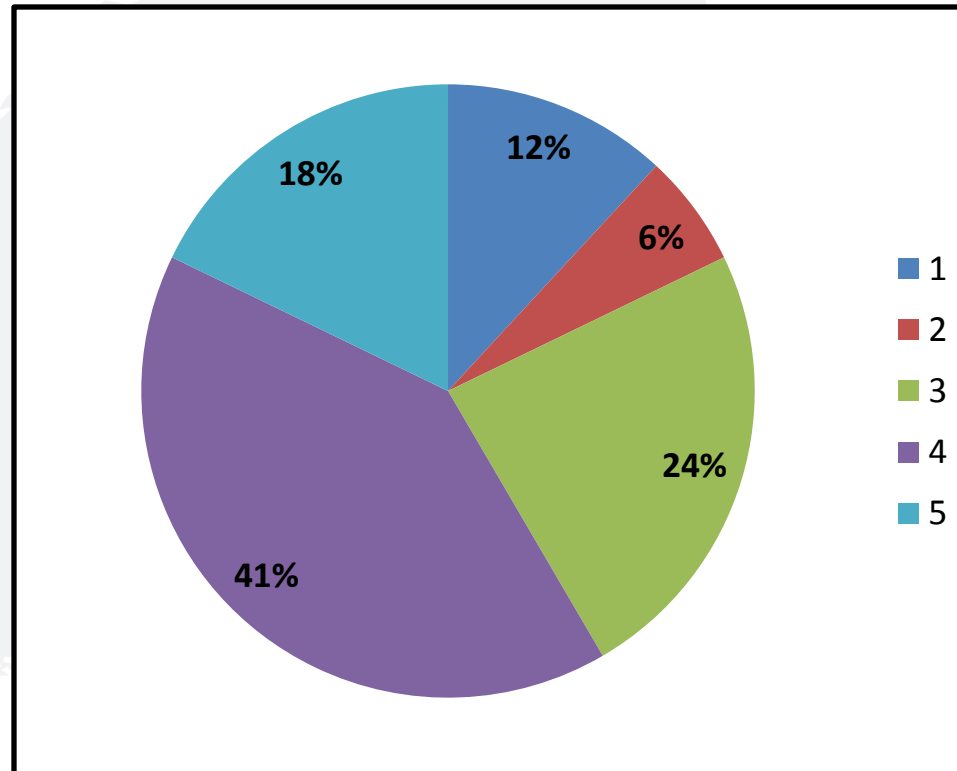
Q7: On a scale of 1-5, how satisfied are you with the level of professionalism of the assessor? **Not satisfied, Scale 5: Very satisfied**

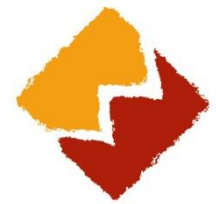




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Q9: On a scale of 1-5, did you find it easy to explain or clarify the situation in your factory with the assessor? **Scale 1: Easy, Scale 5: Hard**

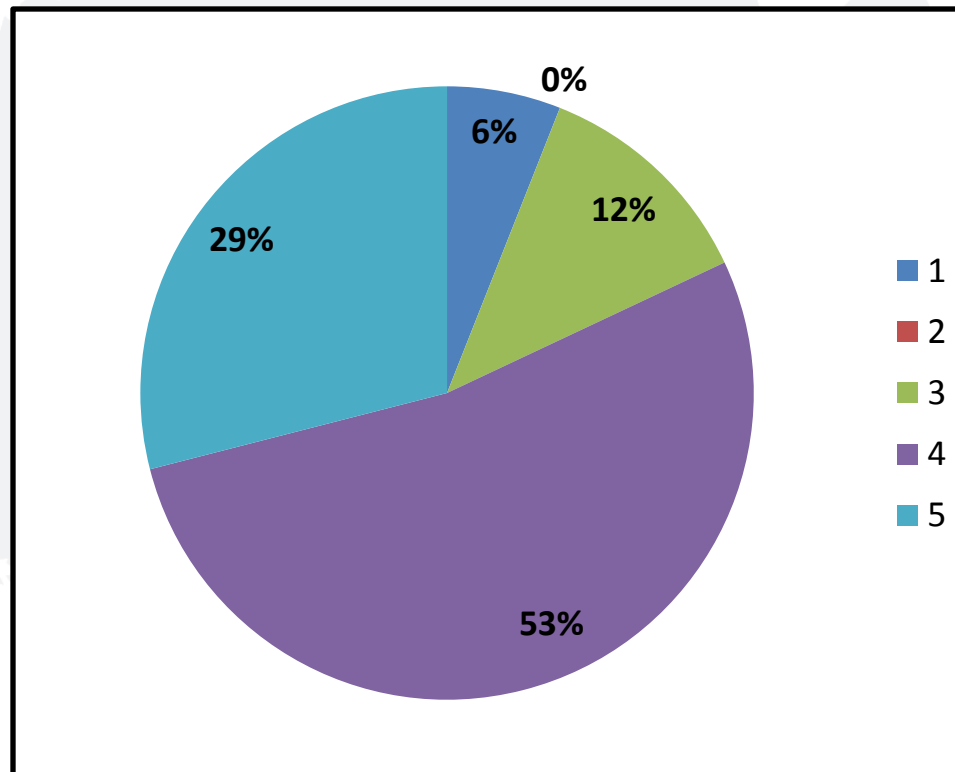


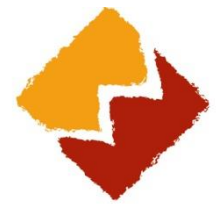


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C. Advisory:

Q13: On a scale of 1-5, how satisfied have you been with the approach of the Better Work advisor in facilitating meetings of the worker-management committee? **Scale 1: Not satisfied, Scale 5: Very satisfied**

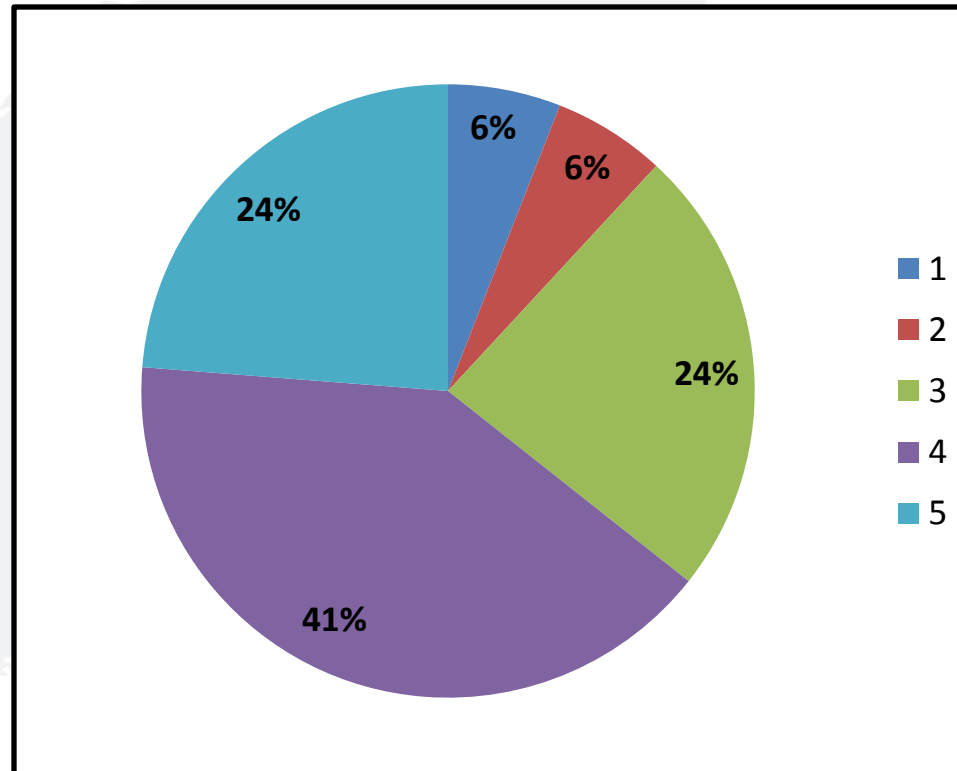


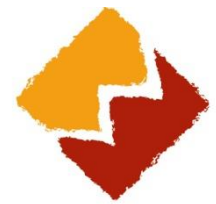


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Q14: On a scale of 1-5, how satisfied are you with the Performance Improvement Consultant Committee (PICC) formation process?

Scale 1: Not satisfied, Scale 5: Very satisfied

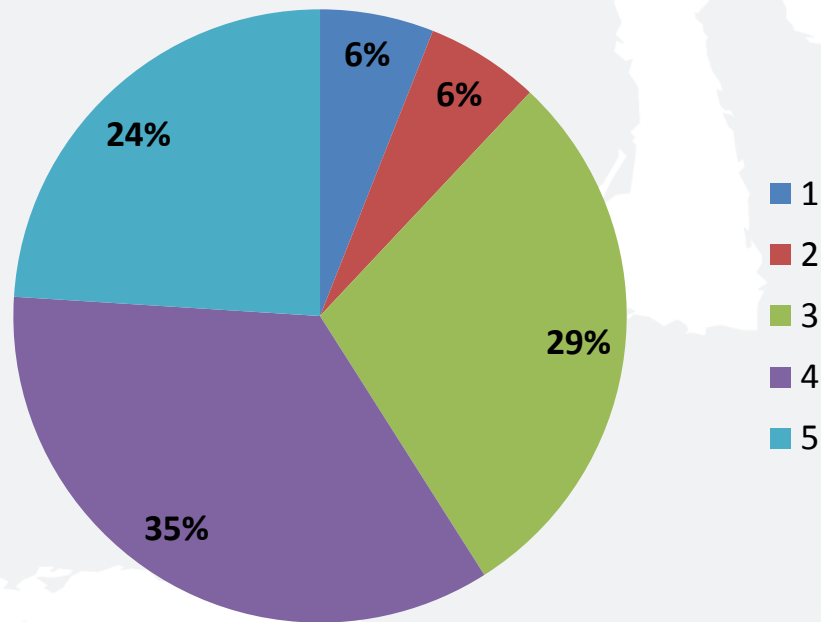




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Q15: On a scale of 1-5, how well do you think the Performance Improvement Consultant Committee (PICC) is able to help the factory make improvements?

Scale 1: Not capable, Scale 5: Very capable

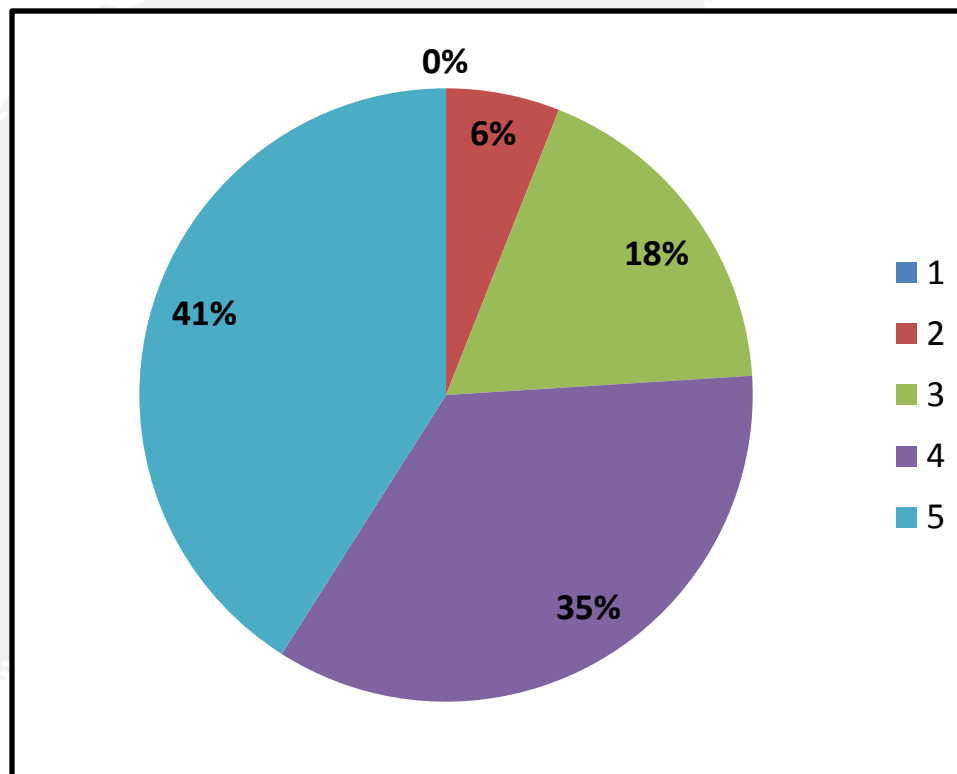




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Q16: On a scale of 1-5, how would you rate the knowledge, experience, and performance of the Enterprise Advisor working as an advisor in your factory?

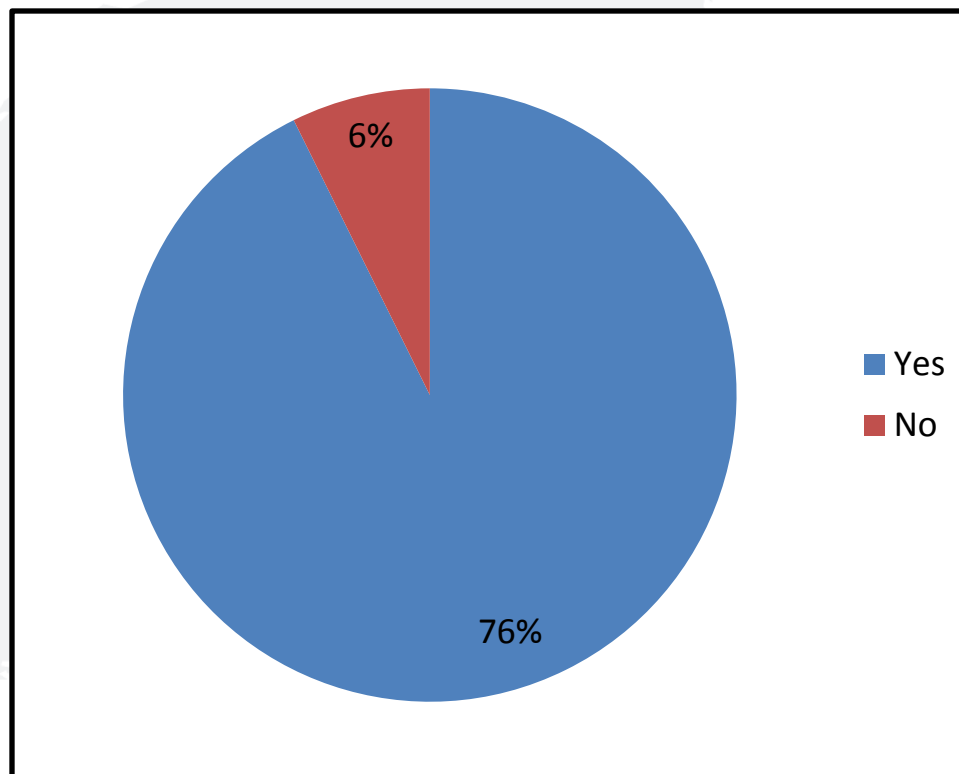
Scale 1: Low, Scale 5: High





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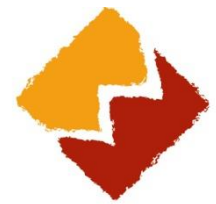
Q17: Is the Performance Improvement Consultant Committee (PICC) supported and does it have sufficient time to do its work?



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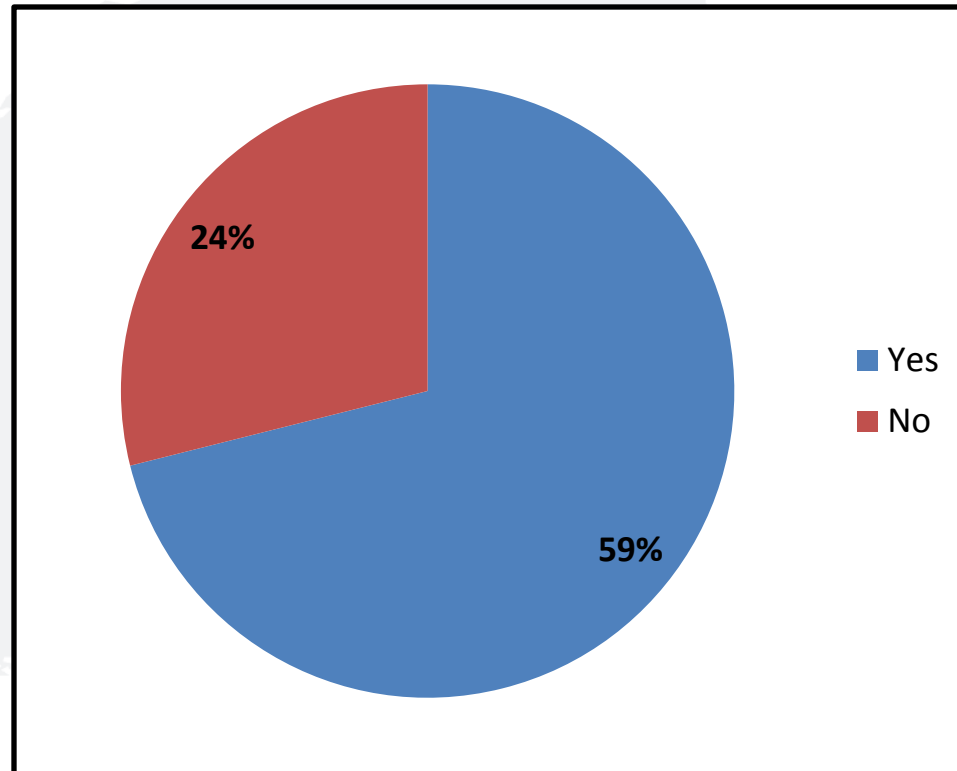


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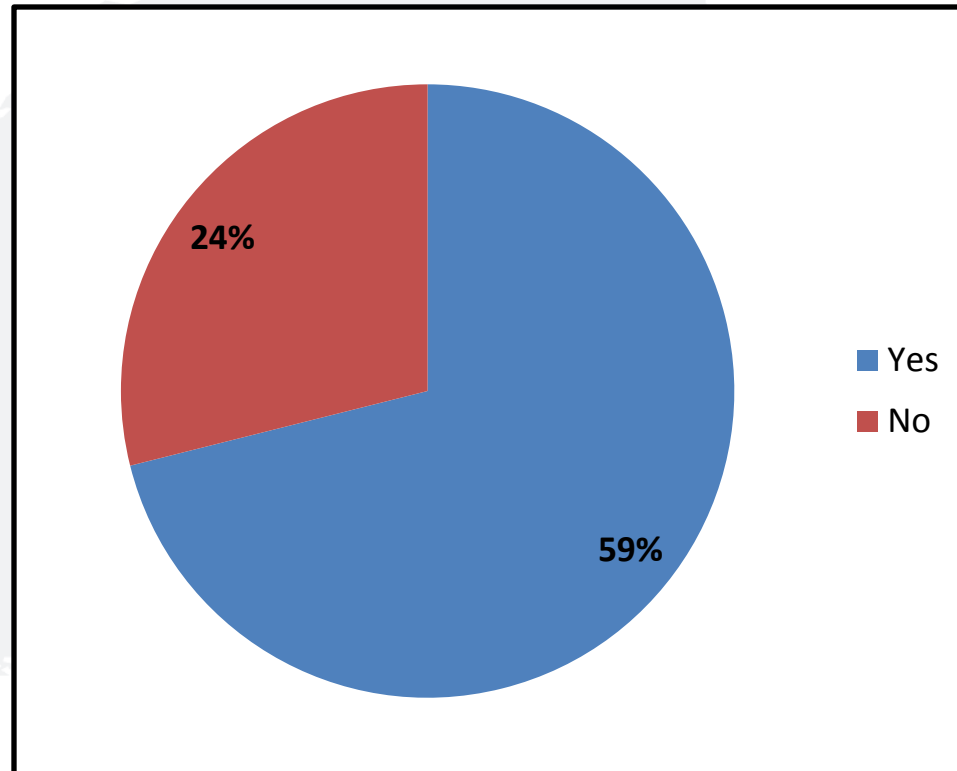
Q21: Has the self-diagnostic process enabled your factory to effectively realise improvements before the assessment?





BETTER WORK

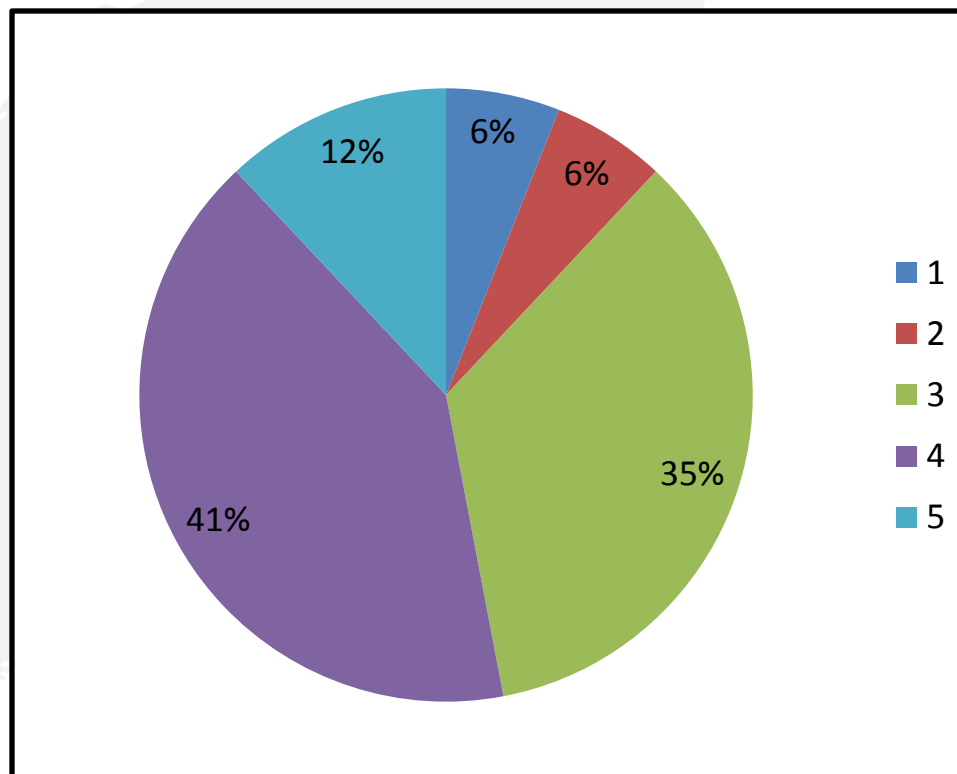
Q21: Has the self-diagnostic process enabled your factory to effectively realise improvements before the assessment?





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Q22: On a scale of 1-5, to what extent do you find that the self-diagnostic process has enabled your factory to identify key learning needs in your factory? **Scale 1: not effective, Scale 5: highly effective**



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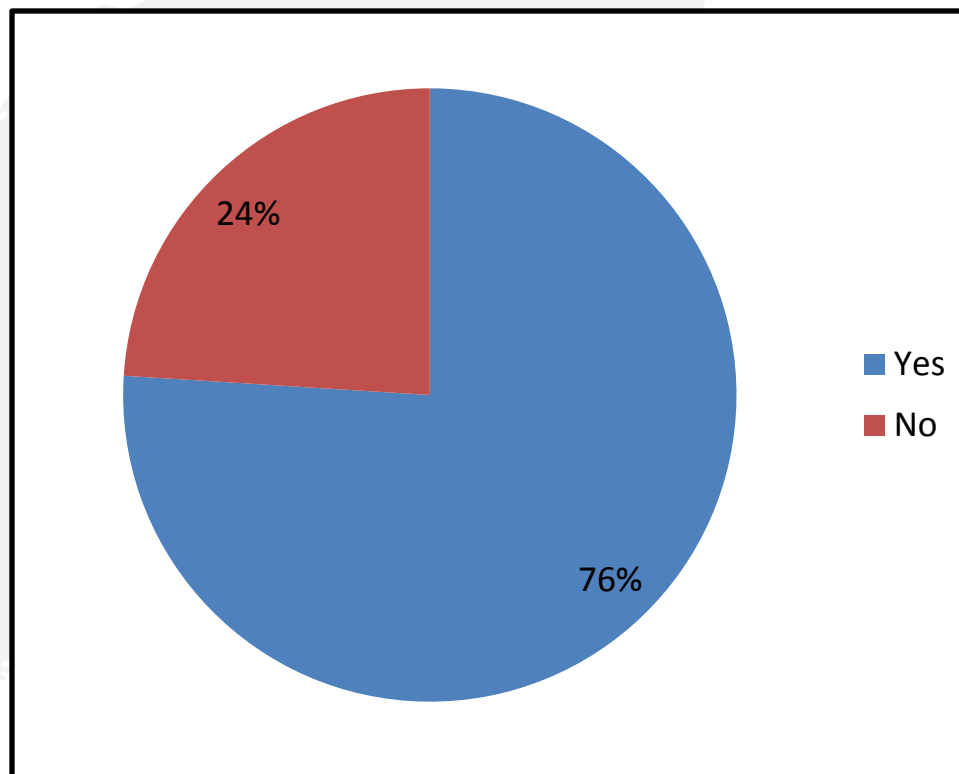


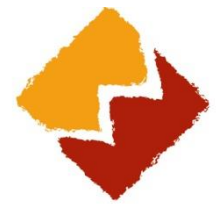
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Q23: Have the Better Work systems for factory self-reporting been helpful in communicating improvements that were realised before the assessment to buyers?

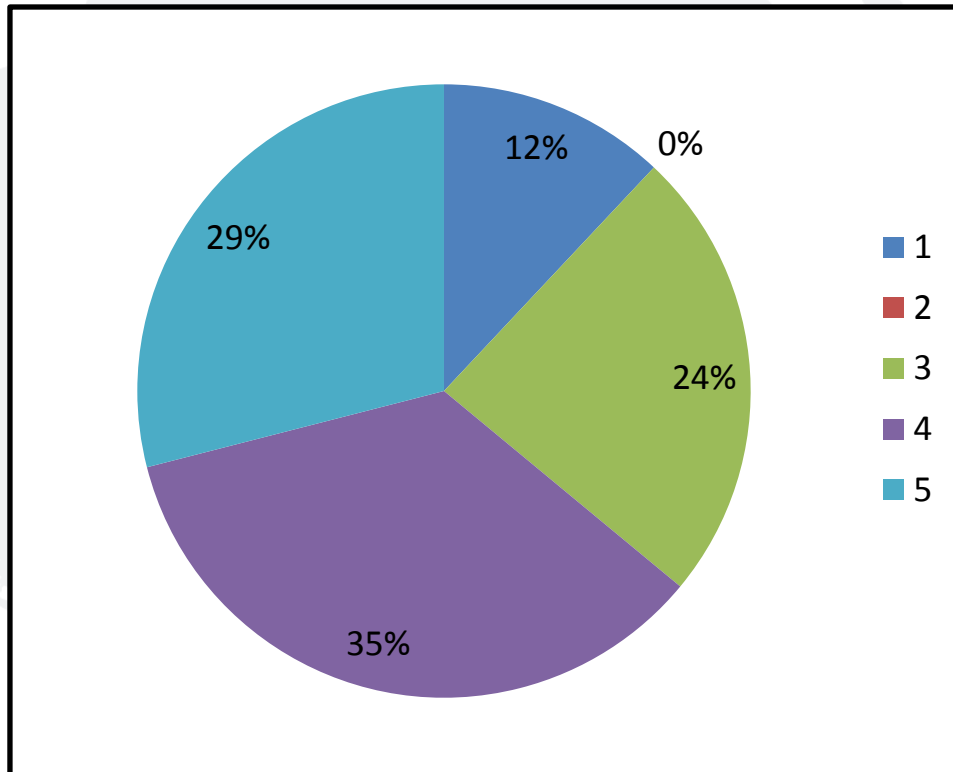


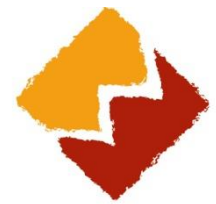


BETTER WORK

Q24: On a scale of 1-5, to what extent do you find that Better Work services have supported your factory in strengthening its Human Recourses (HR) systems? (Scale 1: not effective, Scale 5: highly effective)

- Advisory factory visits:

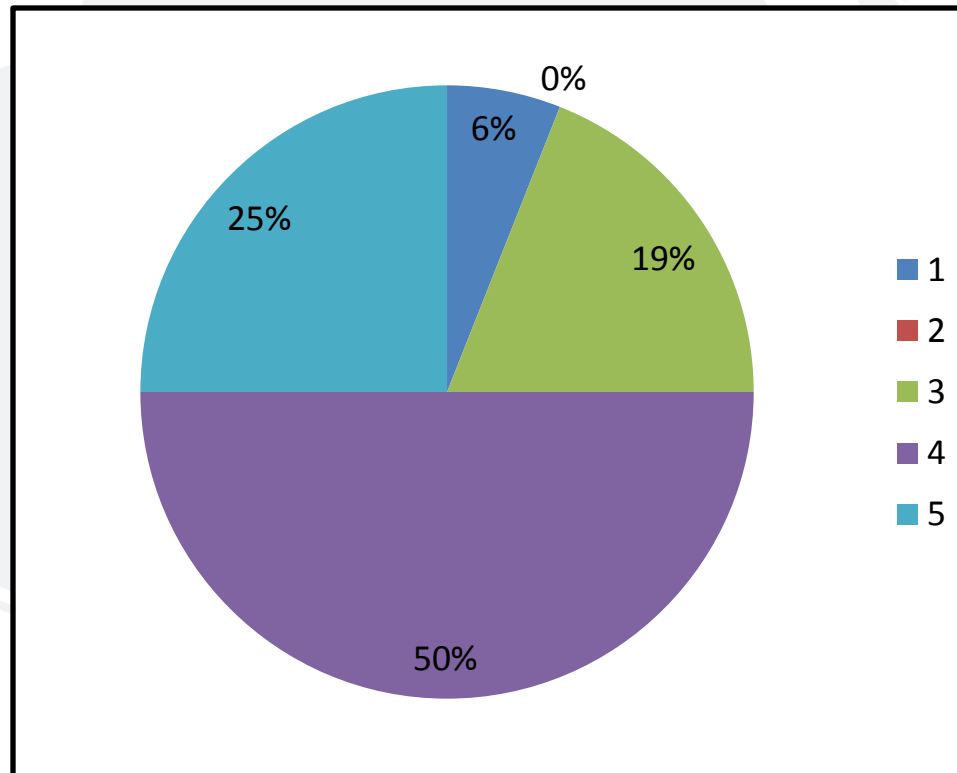


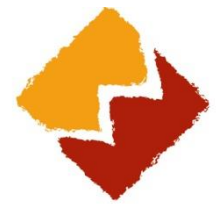


BETTER WORK

Q24: On a scale of 1-5, to what extent do you find that Better Work services have supported your factory in strengthening its Human Recourses (HR) systems? (Scale 1: not effective, Scale 5: highly effective)

- Industry Seminars:

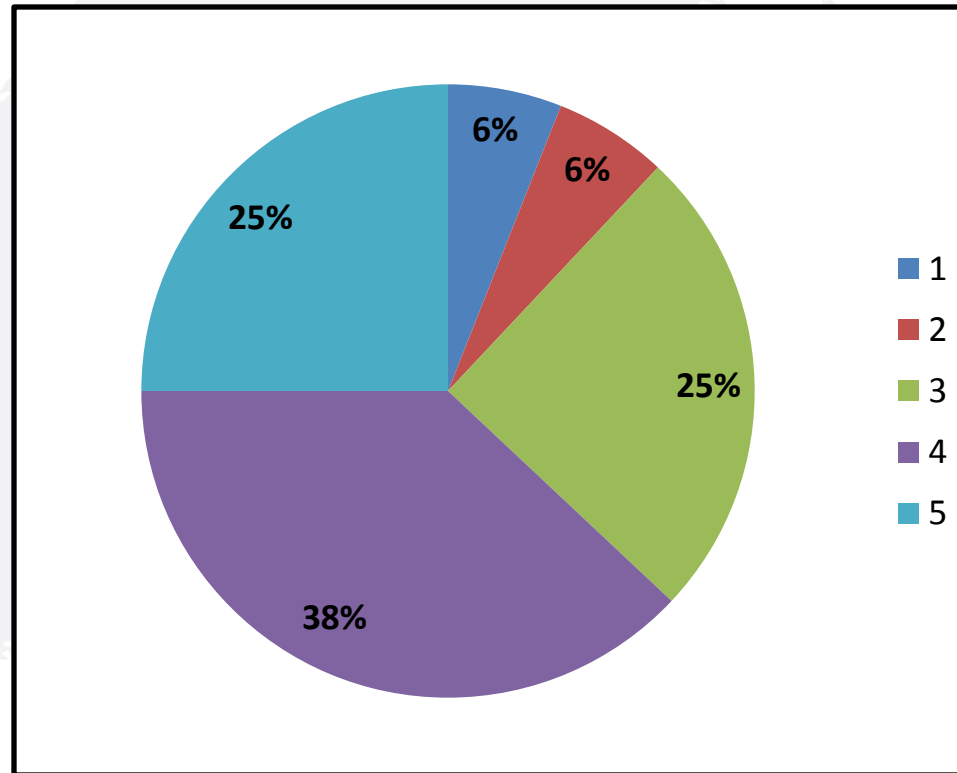




BETTER WORK

Q24: On a scale of 1-5, to what extent do you find that Better Work services have supported your factory in strengthening its Human Recourses (HR) systems? (Scale 1: not effective, Scale 5: highly effective)

- Training :

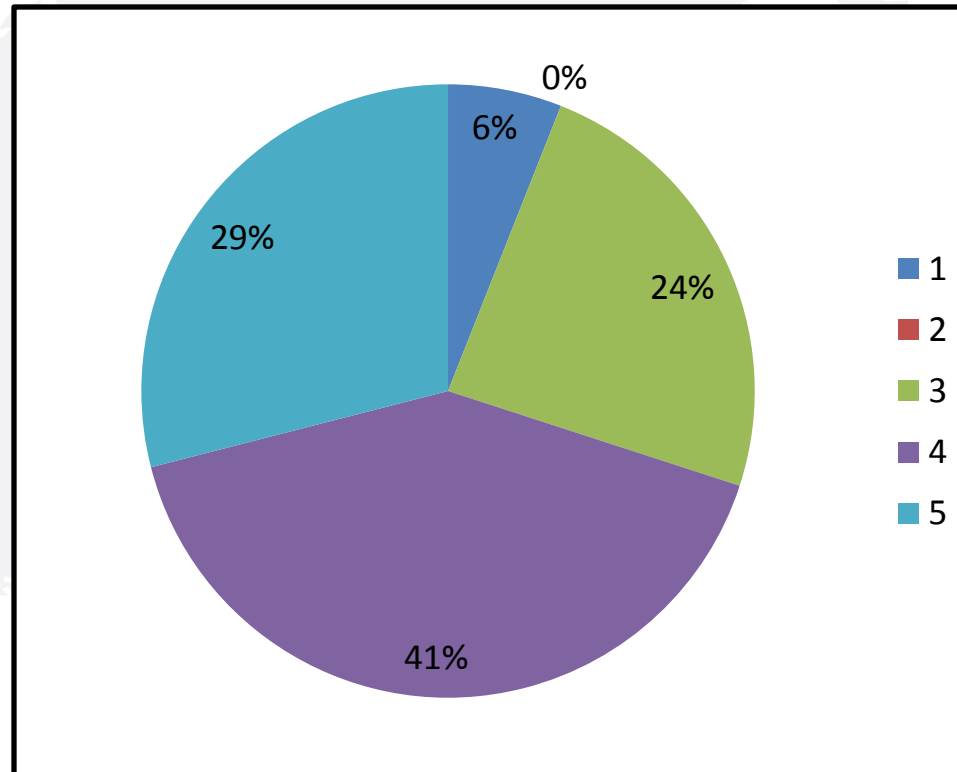


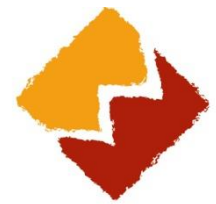


BETTER WORK

Q25: On a scale of 1-5, to what extent do you find that Better Work services have supported your factory in strengthening its Occupational Safety and Health (OSH) systems? (Scale 1: not effective, Scale 5: highly effective)

- Advisory factory visits:

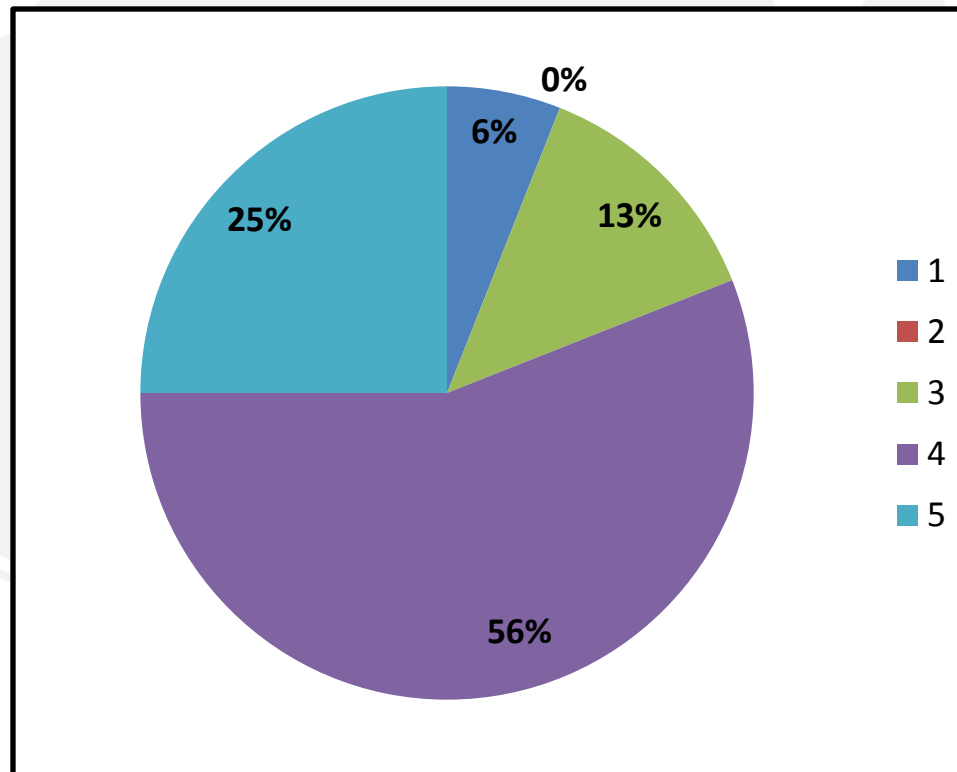




BETTER WORK

Q25: On a scale of 1-5, to what extent do you find that Better Work services have supported your factory in strengthening its Occupational Safety and Health (OSH) systems? (Scale 1: not effective, Scale 5: highly effective)

- Industry Seminars:

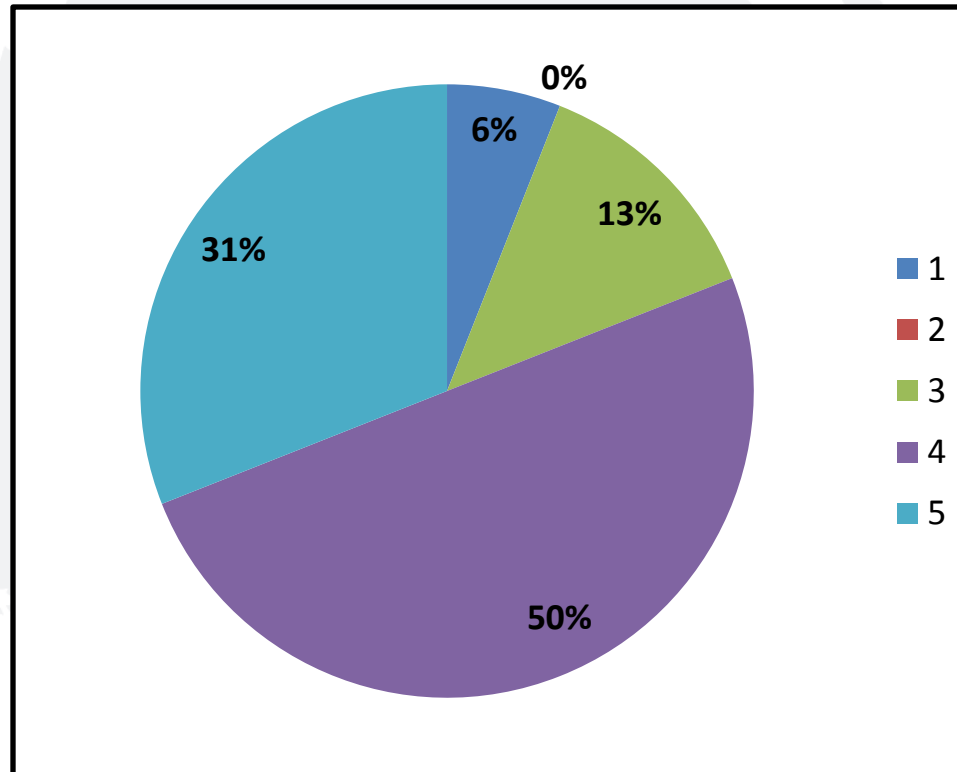




BETTER WORK

Q25: On a scale of 1-5, to what extent do you find that Better Work services have supported your factory in strengthening its Occupational Safety and Health (OSH) systems? (Scale 1: not effective, Scale 5: highly effective)

- Training :

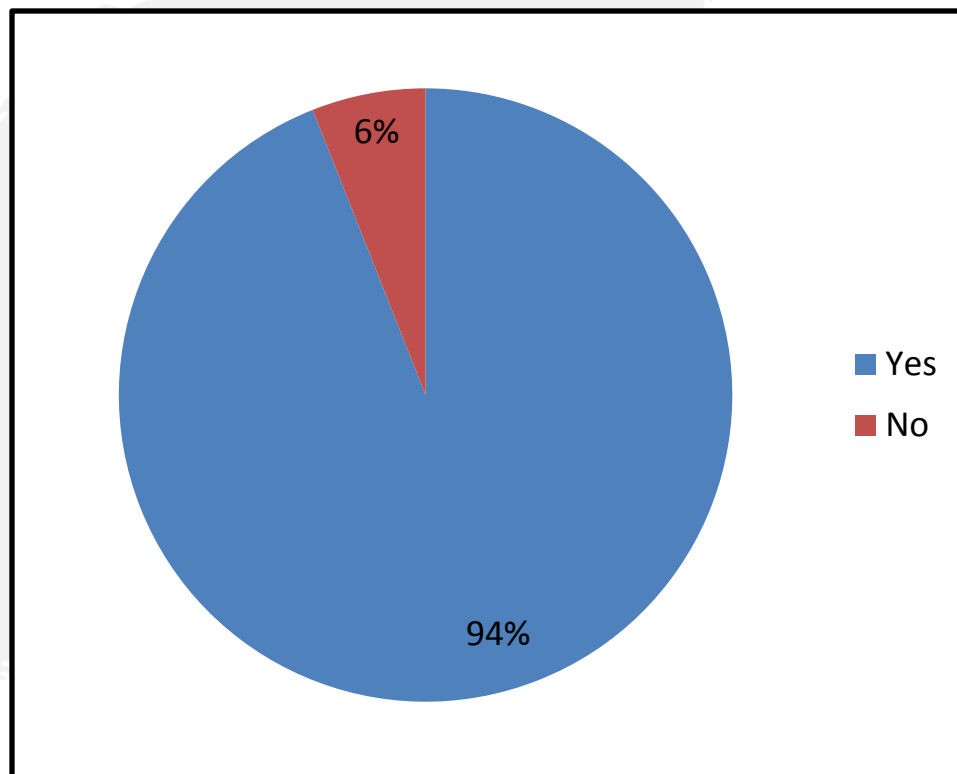


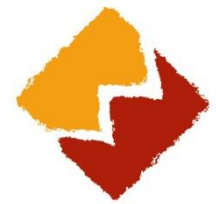


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D. Training/Seminars

Q26: Have you participated in any Better Work trainings?

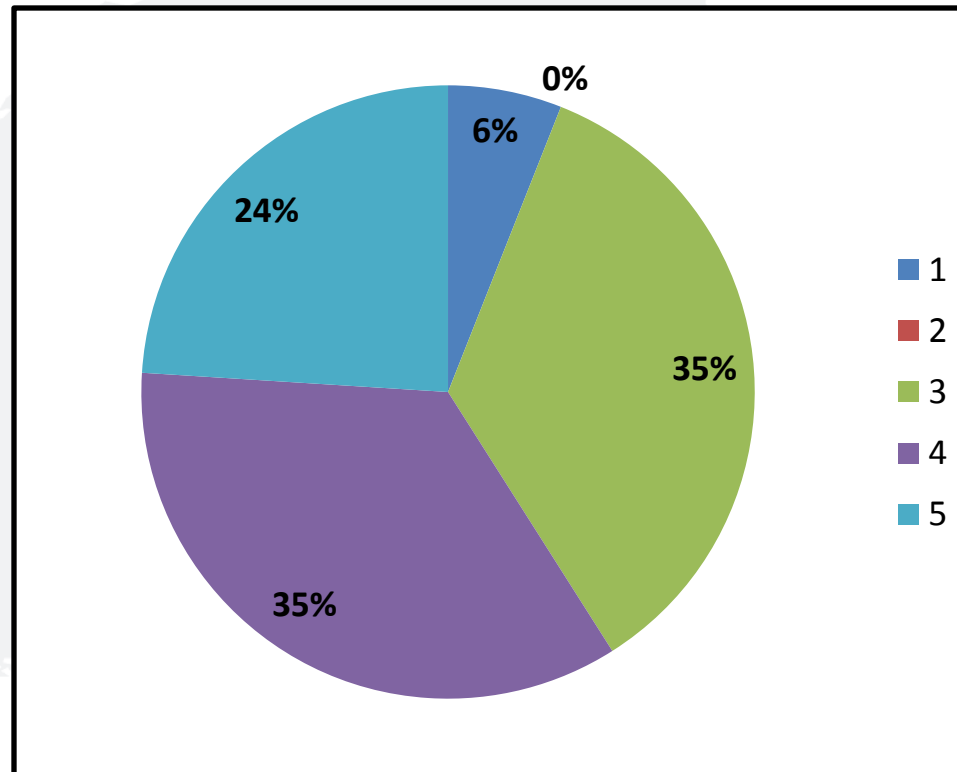




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Q30: On a scale of 1-5, how would you evaluate the practical application of knowledge provided in the trainings?

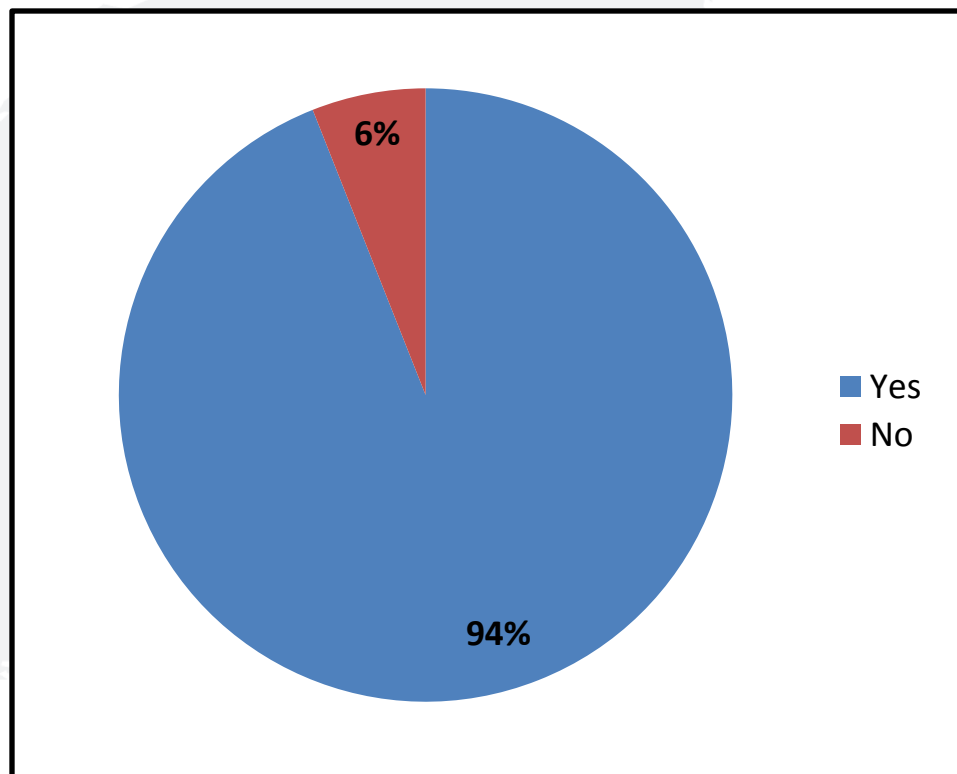
Scale 1: Low, Scale 5: High





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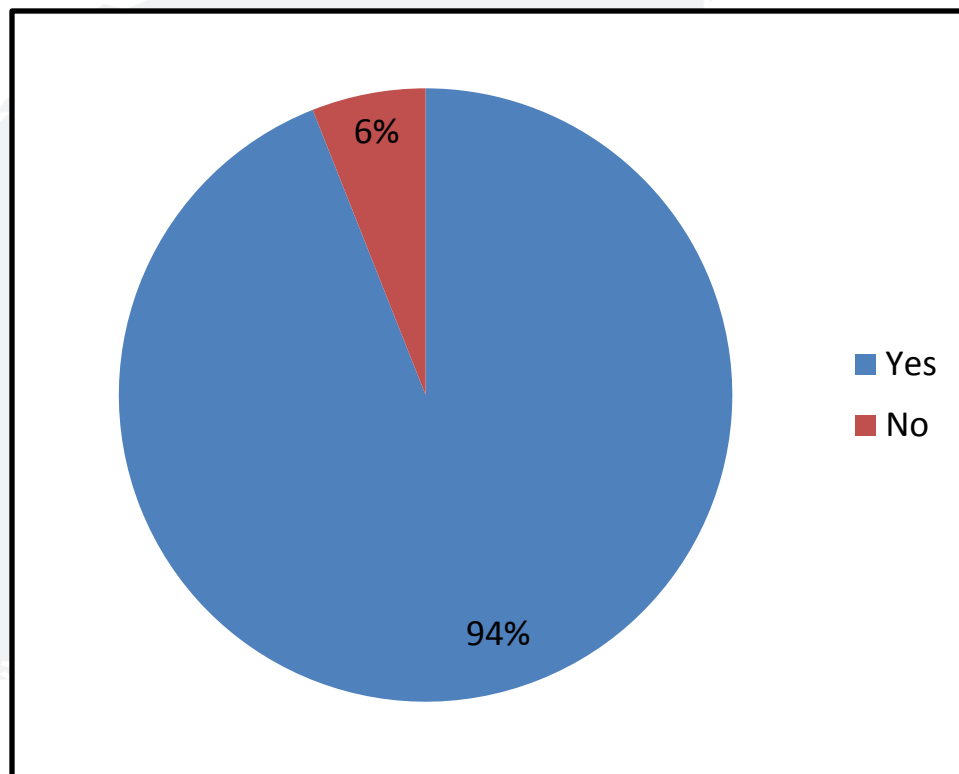
Q31: In your view, does the Better Work service model provide sufficient learning opportunities for your factory?





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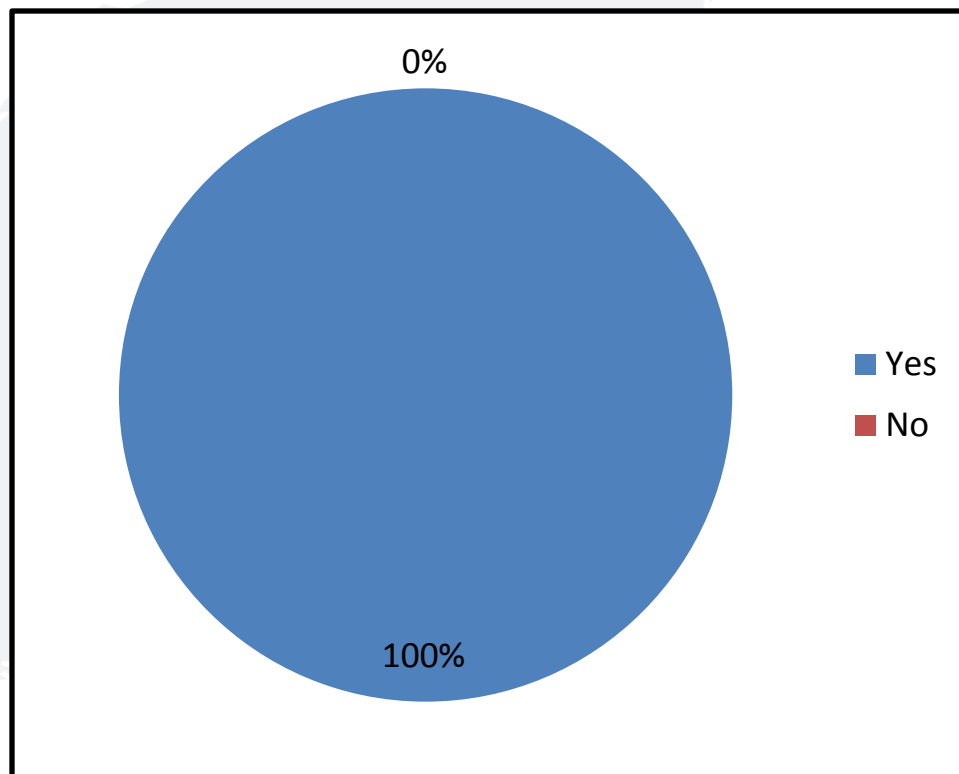
Q32: Have Better Work's industry seminars been effective in supporting the improvement process?





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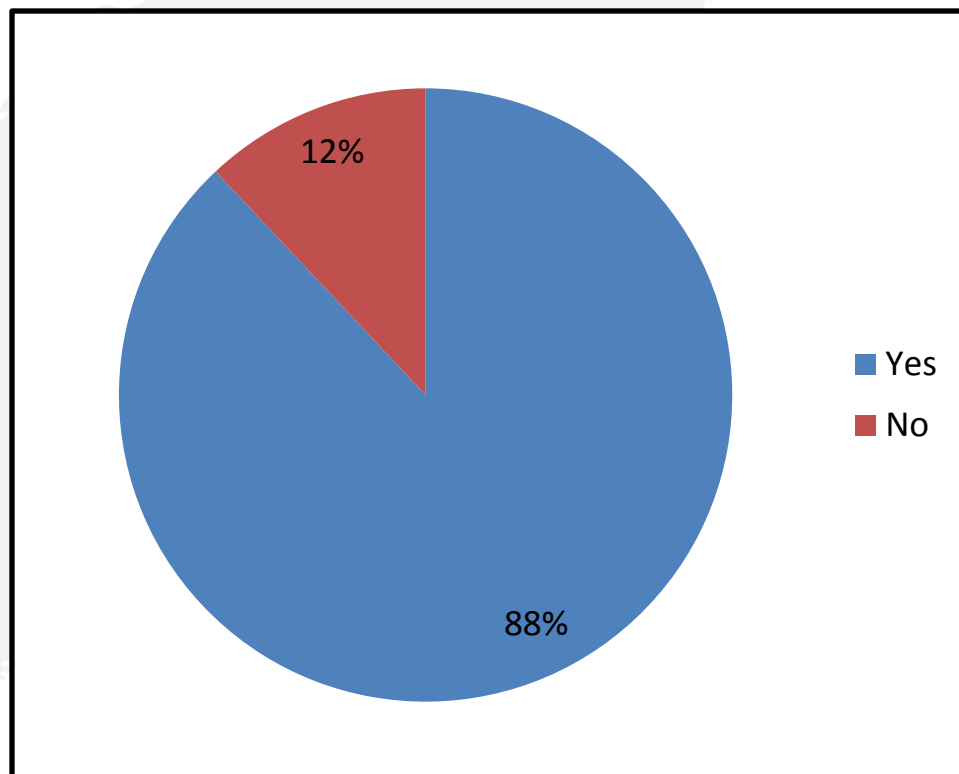
Q33: Have Better Work's training been effective in supporting the improvement process?





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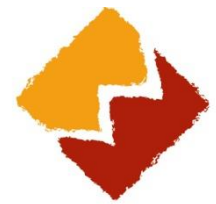
Q34: In your view, is there a clear link between Better Work's advisory services and the industry seminars?



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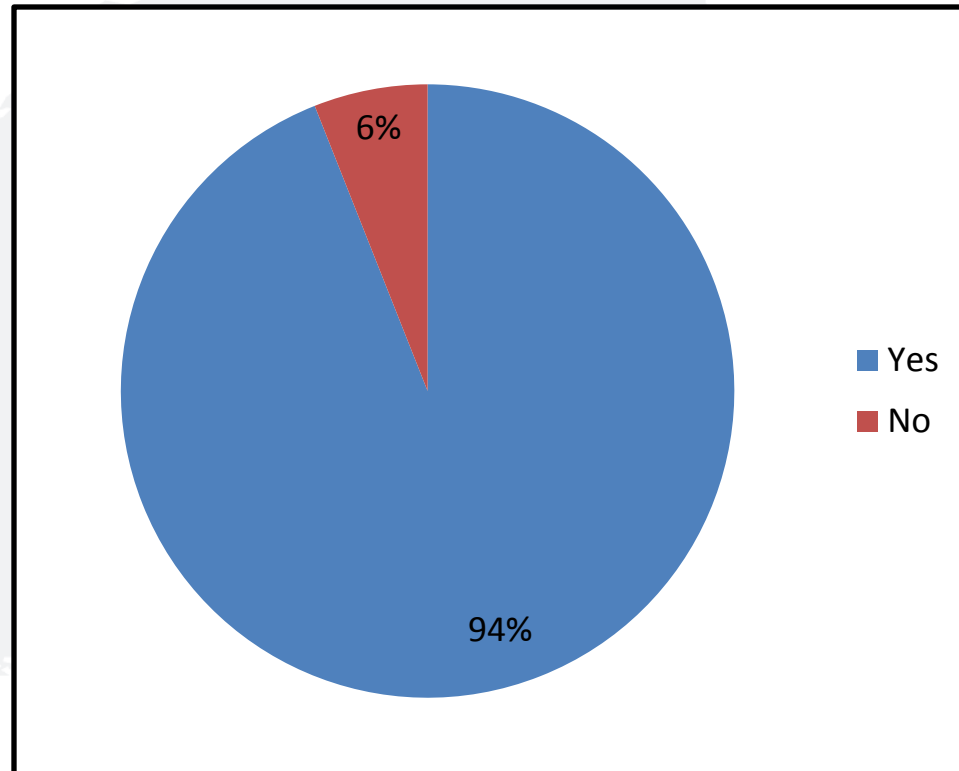


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Q35: In your view, is there a clear link between Better Work's advisory services and the training services?

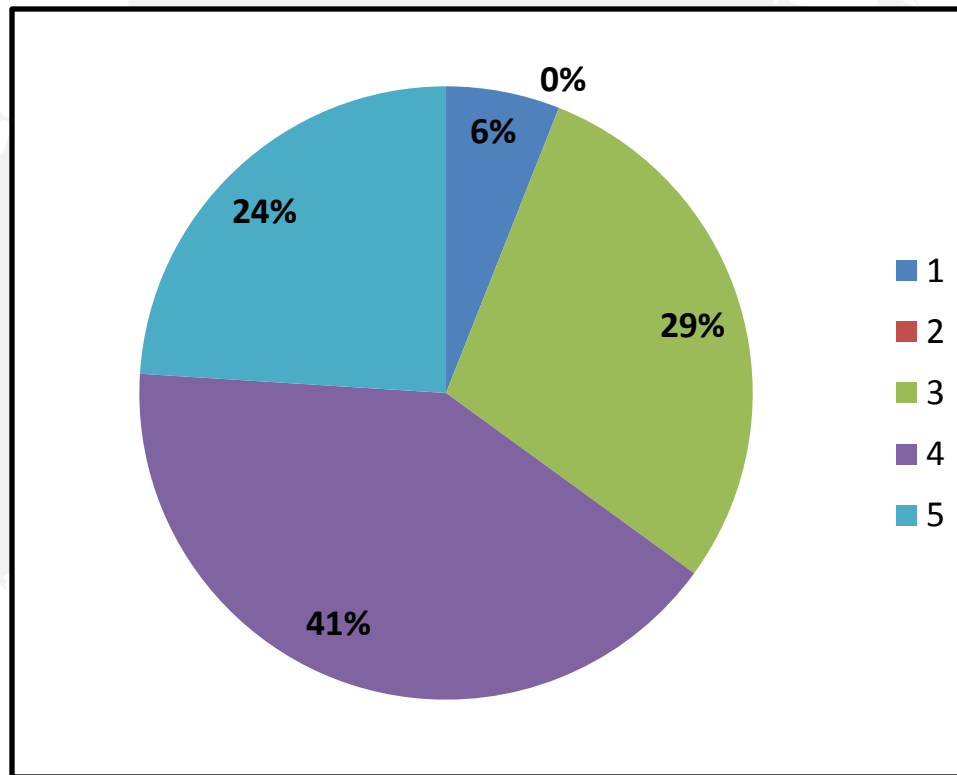




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E. Overall Impact:

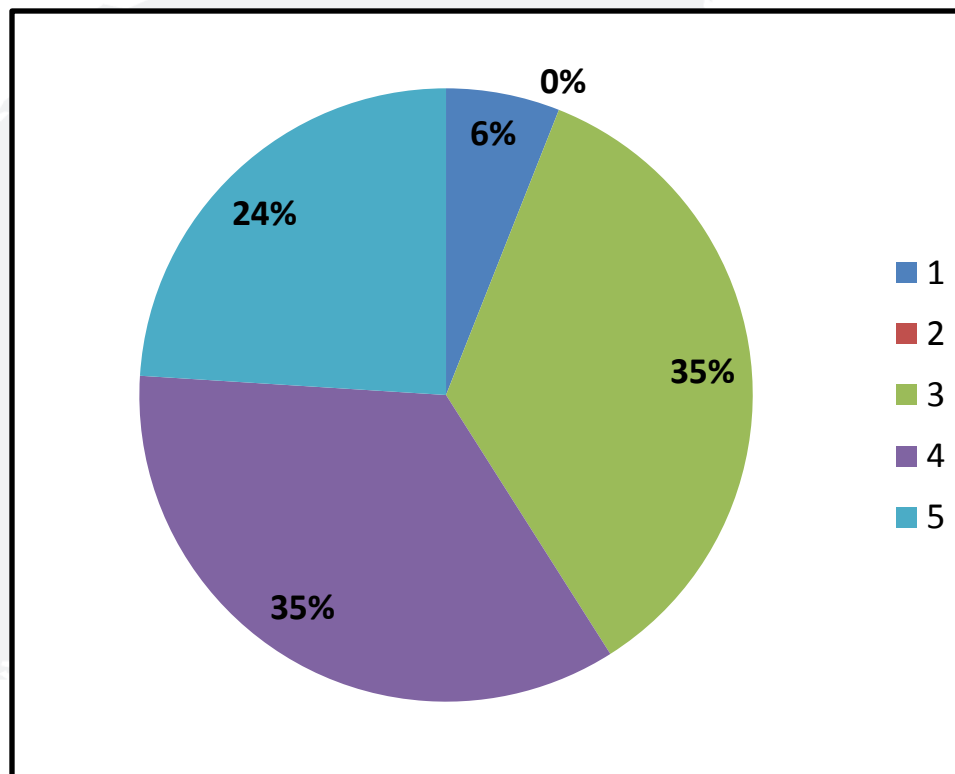
Q36: On a scale of 1-5, how much has Better Work helped to improve working conditions in your factory? **Scale 1: Not improved, Scale 5: Greatly improved**



Q37: On a scale of 1-5, how has Better Work impacted communication between managers and workers at your factory? **Scale 1: Worse, Scale 5: Better**



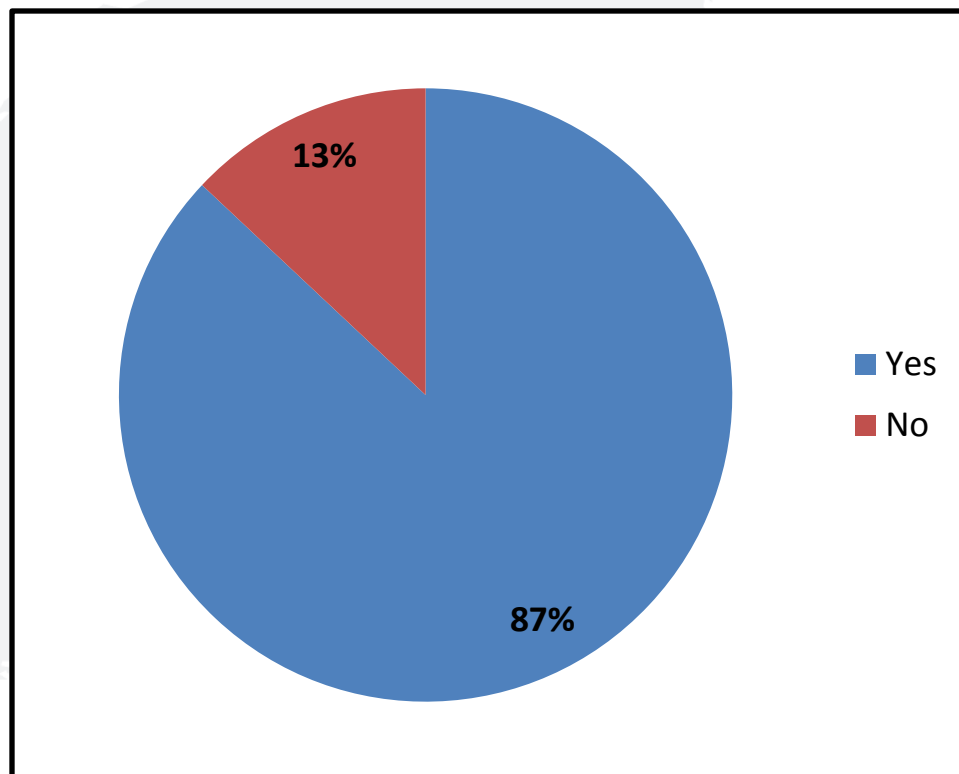
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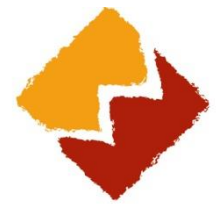




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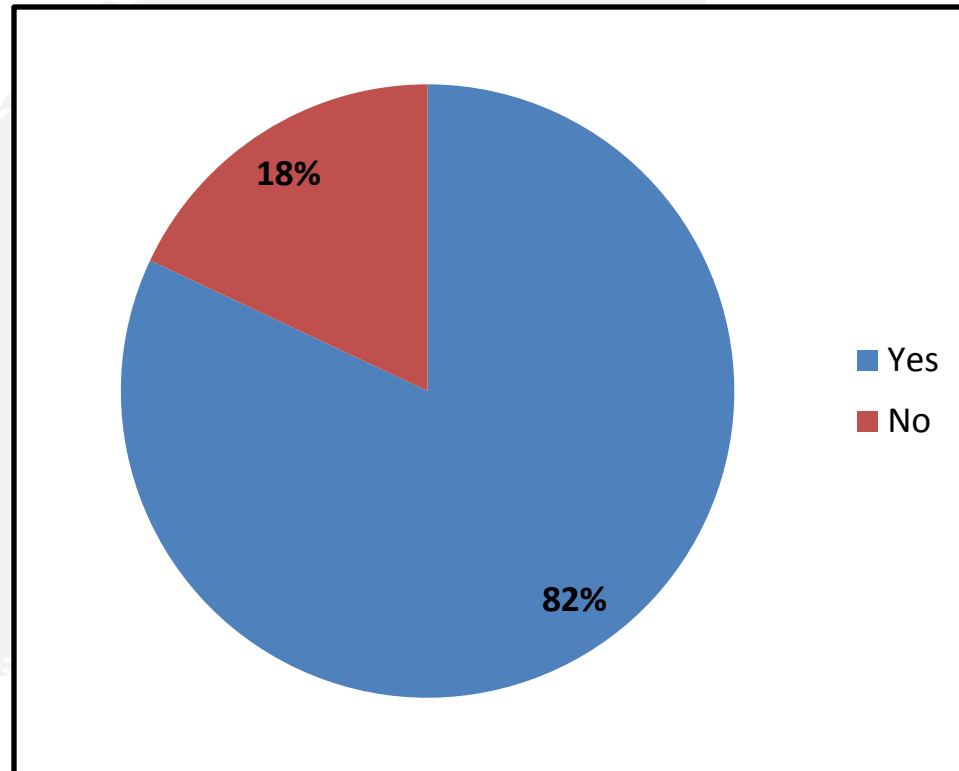
Q38: Does your factory receive more suggestions or feedback from employees after participating in the Better Work Program?





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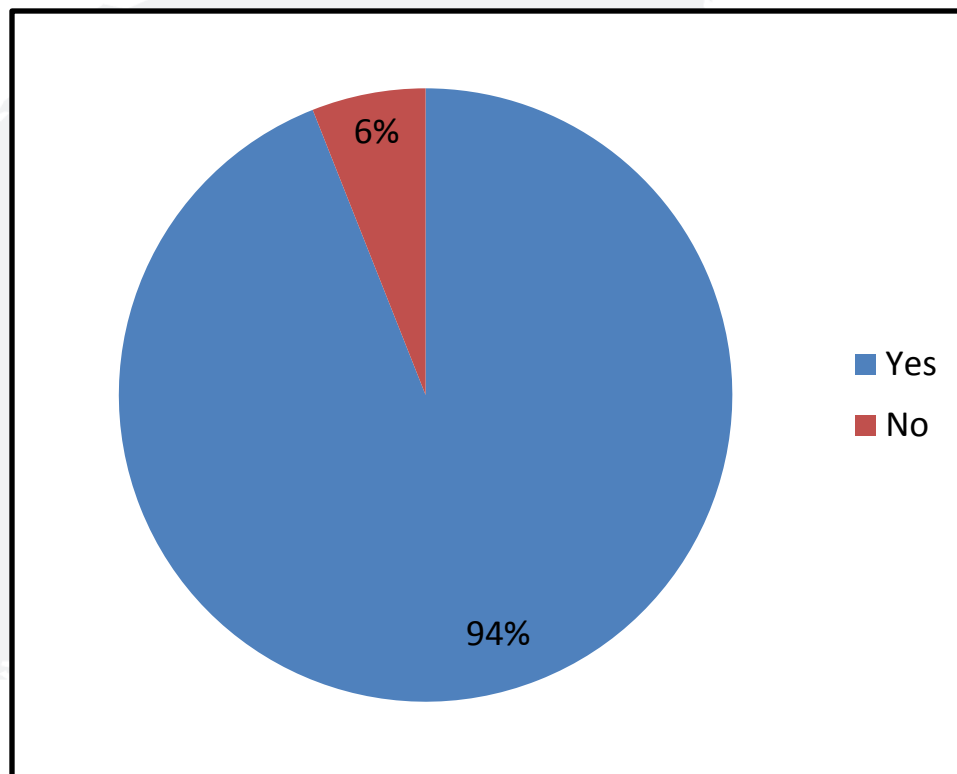
Q39: Have the services provided by Better Work made your factory more competitive?

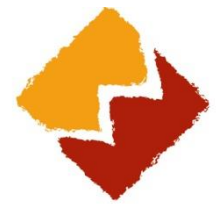




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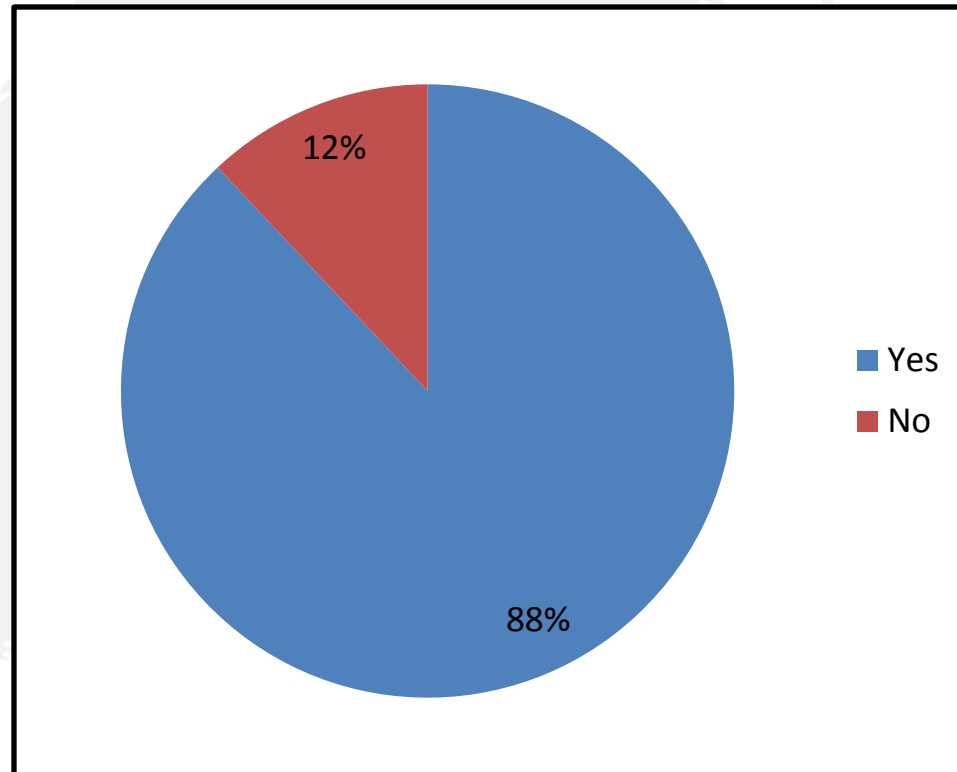
Q41: In your view, have the adjustments in Better Work's core services been clearly explained to key staff in your factory?





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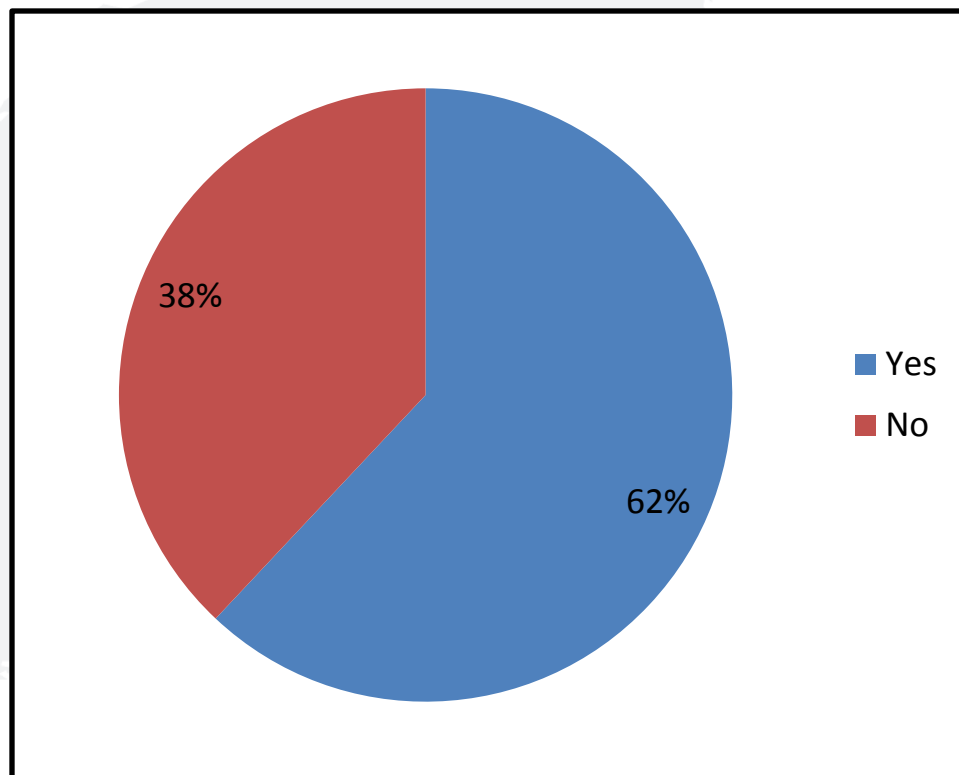
Q42: In your view, does the Better Work service model provide sufficient opportunities for your factory to strengthen its relations with buyers?





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Q43: Have your buyers stopped doing audits that are duplicative to the Better Work assessment?



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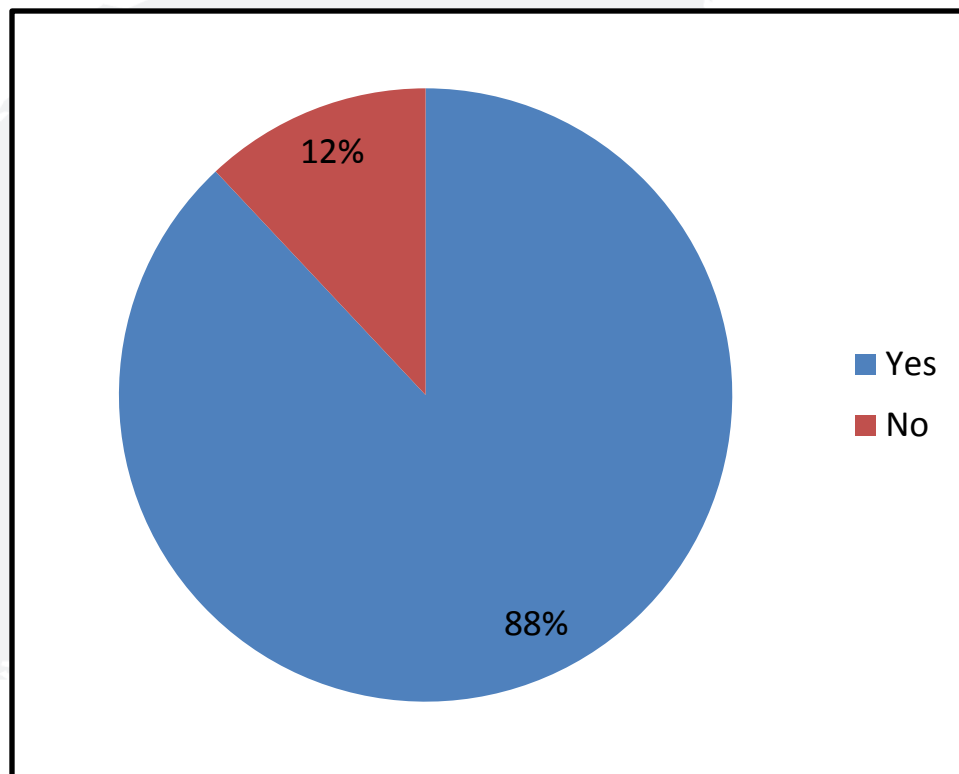


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Q44: Do buyers require your factory to continue using their own Corrective Action Plans (CAPs) instead of the Better Work improvement plan?



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Thank You



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