Better Work Jordan - Factory Survey 2014
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The purpose of the survey is to gather feedback from factories participating in Better Work Jordan (BWJ).

And to help the program to ensure it meets the factories needs and to continually improve our services. All survey responses are anonymous.
Better Work Jordan - Factory Survey

- *Its online Survey.*
- *Start from 10 August to 01 September 2014*
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This Survey contains 5th Paragraphs:

- Assessment.
- Advisory.
- Training.
- Union Training.
- Overall Impacts.
B. Assessment:

Q1: On a scale of 1-5, how would you rate the quality of the BW assessment? Scale 1: Low, Scale 5: High
Q2: On a scale of 1-5, how well do you think the assessment findings reflect the situation of your factory? Scale 1: **Not reflective**, Scale 5: **Very reflective**
Q3: On a scale of 1-5, how satisfied were you with the information provided by the EA during the assessment and closing meeting? Scale 1: **Not satisfied**, Scale 5: **Very satisfied**
Q4: On a scale of 1-5, how would you rate the performance of the BW assessor? Scale 1: Not satisfied, Scale 5: Very satisfied
Q5: Do you find BW assessment system aligned with the rating system from other buyers?

- Yes: 71%
- No: 29%
Q6: On a scale of 1-5, did you find it easy to explain or clarify the situation in your factory with the assessor? Scale 1: Easy, Scale 5: Hard
Q7: Did you have any feedback or objections on the assessment report?
Q8: Were you satisfied with BWJ’s handling of your feedback or objections?

- Yes: 68%
- No: 32%
Q10: On a scale of 1-5, how satisfied have you been with BWJ Advisory Services? Scale 1: Not satisfied, Scale 5: Very satisfied
Q11: On a scale of 1-5, how satisfied were you with the PICC formation process? Scale 1: Not satisfied, Scale 5: Very satisfied

- 34%: Scale 1
- 28%: Scale 3
- 17%: Scale 4
- 7%: Scale 5
Q12: On a scale of 1-5, how well do you think the PICC is able to help the factory make improvements? Scale 1: Not capable, Scale 5: Very capable
Q13: On a scale of 1-5, how would you rate the knowledge, experience, and performance of the EA working as an advisor in your factory? Scale 1: Low, Scale 5: High
Q14: Are PICC members clear about their roles and function?

- Yes: 87%
- No: 13%
Q15: Is the PICC supported and does it have sufficient time to do its work?

- Yes: 83%
- No: 17%
Q19: Have you participated in any Better Work Jordan trainings?
C. Training

Q23: On a scale of 1-5, how would you evaluate the organization and logistics of the trainings? Scale 1: Poor, Scale 5: Excellent
Q24: On a scale of 1-5, how would you evaluate the practical application of knowledge provided in the trainings? Scale 1: Low, Scale 5: High
Q25: On a scale of 1 - 5, how would you evaluate the knowledge of the BWJ trainers in the trainings? Scale 1: Poor, Scale 5: Excellent
E. Union Training:

Q28: Did your PICC union members participate in the Trade Union Capacity Building Training?

- Yes: 47%
- No: 53%
Q29: On a scale of 1-5, how useful was the training? Scale 1: Not Useful, Scale 5: Useful
F. Overall Impact:

Q31: On a scale of 1-5, how much as BWJ helped to improve working conditions in your factory? Scale 1: Not improved, Scale 5: Greatly improved
Q32: On a scale of 1-5, how has BWJ impacted communication between managers and workers at your factory? Scale 1: Worse, Scale 5: Better
Q34: Does your factory receive more suggestions or feedback from employees after participating in the BWJ Program?

- Yes: 33%
- No: 67%
Q35: Has BWJ led to any production improvements in your factory?

- Yes: 36%
- No: 64%
Q36: Has BWJ led to any reduction in labor disputes at your factory?

- Yes: 41%
- No: 59%
Thank You