

INDUSTRIAL RELATIONS

Industrial Relations is a two-day course focusing on how to build and maintain a good relationship between the employers and the workers in the workplace. The course explains the rights and responsibilities of the employers and the workers in order to enhance a better interaction and the cooperation in the workplace.



Course Content

- ◆ Definition of industrial relations
- ◆ Rights and responsibilities of employers and workers
- ◆ “Needs and wants” of employers and workers
- ◆ Labour dispute settlement

Learning Objectives

- ◆ Get an overview of scope of industrial relations
- ◆ Understand the rights and responsibilities of employers and workers
- ◆ Understand the importance and benefits of good workplace cooperation and interaction between workers and employers
- ◆ Understand labour dispute settlement mechanisms

Benefits

- ◆ To promote social dialogue, cooperation and sound labour relations in the workplace
- ◆ To prevent conflicts or disputes from happening in the workplace
- ◆ To prevent industrial disputes such as strike or lockout
- ◆ To promote mutual benefits for both parties in the workplace



Participants

Joint manager - worker committee members, Managers, Workers & Supervisors



Class Size

25 per class



Venue

BFC Office or
Factory



Duration

2 days (08.30 - 16.00)



International
Labour
Organization



International
Finance Corporation
WORLD BANK GROUP

Registration

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